

***Where is AMH located?***

AMH's main clinic is located at 1979 Snyder, Richland WA. A [map](#) is located on this website.

***What should new Hanford workers know before their AMH appointment?***

AMH has prepared the [Orientation to AdvanceMed Hanford](#) with instructions and directions. New workers may also want to familiarize themselves with AMH's [Patient Rights and Responsibilities](#).

***What paperwork should be completed prior to the appointment?***

- Asbestos: the employer must submit the [Asbestos Exposure Profile](#) to AMH before the worker will be seen for an asbestos exam. The form must be completed and signed by the employer and can be faxed to 372-0522 or the worker can bring it with them to their AMH appointment.
- Beryllium: New beryllium workers must have the [beryllium information booklet](#) a week before any exam to meet the informed consent requirements of 10 CFR 850.
- New Hanford Workers should bring a completed [Initial Occupational Medical Questionnaire](#) with them to their AMH appointment unless already completed during the new hire drug testing at AMH.

***How long does it take to get a Medical Exam Report and Opinion Letter (clearance) from AMH?***

AMH sends clearances for pre-placement exams five working days from receipt of all results. All other clearances are mailed within 10 days of receipt of all results and pertinent information.

***How long does it usually take for AMH to receive results following an exam?***

2 – 15 working days, depending on the testing required.

***What exam results usually take longer?***

- Beryllium exams include a lab test that takes a minimum of 2 weeks.
- Asbestos exams may include an x-ray that requires a special NIOSH certified reading and takes up to one week.
- Heavy metals (*e.g.* lead, cadmium, mercury) can take up to seven working days.

***How are the clearances provided to the employer?***

Preplacement clearances for new hires are faxed to the company HR department.

Other clearances are mailed via plant mail to the company point of contact.

Subcontractor clearances are mailed to the prime contractor point of contact.

Clearances are provided electronically to the Hanford Site Worker Eligibility Tool for work planning.

***How is the employer notified of work restrictions?***

AMH notifies the employer within 24 hours. Every night an email is generated to the manager in PeopleCORE with the work restriction information for any employee that had a new, revised, or discontinued work restriction that day.

***How are safety personnel notified of work restrictions?***

If the work restriction is the result of a potential job injury or illness AMH will send a copy of the record of visit via email to the appropriate safety department. Safety departments can also access reports that list all the work restrictions for their organization.

***Why does AMH require a respirator user exam instead of using the OSHA respirator user questionnaire?***

AMH provides an exam, pulmonary function test, lab work, vision testing and a respiratory based questionnaire for all respirator users. 90% of the respirator users at Hanford require an exam for another medical program. Separating the respirator user exam out would create inefficiencies and increase the overall cost of exams for the Hanford site.

***What is the yellow half-sheet for respirator fit & training? Does it mean I can wear a respirator?***

The “LIMITED CLEARANCE – RESPIRATOR USE FOR FIT TEST & RESPIRATOR HAZWOPER TRAINING ONLY” does not mean the worker is medically cleared to wear a respirator on the job. It is a limited clearance which allows the worker to complete fit testing and training. A final medical clearance for all medical programs is issued once all the testing results are received.

***Why can't AMH issue a respirator user clearance right away and then issue another clearance for everything else once all the lab results are back?***

Issuing two medical clearances could place the worker and employer at risk by not taking into account all medical results.

***Do I have to fast for my exam?***

The appointment notice mailed to your employer will indicate if you need to fast. Most AMH exams do not require fasting. AMH does not require fasting as it is not necessary for the lab required for occupational exams.

***Will I have lab work?***

The tests provided depend on the medical qualification requirements and potential hazards of your job.

***What is the EJTA?***

The Employee Job Task Analysis is a tool for the employer to identify an employee's employer, prime contractor, medical qualification requirements, potential exposure hazards and physical job demands. The results of the EJTA are used by AMH to determine what exams and testing is required for the worker. It is also used to determine when work restrictions may be recommended.

***Whom does AMH notify regarding appointment dates and times?***

AMH provides the appointment date, time and location via an Appointment Notice which is emailed to the manager or company point-of-contact. The employee will be copied if he/she has an email address in Hanford PeopleCORE. In addition, an appointment reminder is sent one-week prior to the exam date.

It is up to the manager/POC to ensure the new hire or employee is notified. Per the request of the prime contractor HR departments, appointment notices are not sent to people with a new hire exam. The person requesting the exam to be scheduled is responsible for notifying the new hire employee.

***What if the worker is late or does not show up for the appointment?***

AMH may be unable to see workers who arrive late for their appointments, based on the clinic schedule and how late the worker arrives. Workers who are no-shows will need to contact AMH to reschedule. Appointments will be rescheduled based on availability. Workers who do not show up for their appointment will move to the bottom of the waiting list for their rescheduled appointment.

***Is there a no-show charge?***

Yes, the employer will be charged for the missed appointment.

***What is the deadline to cancel or reschedule an appointment?***

Appointments need to be canceled/rescheduled three working days prior to the appointment date to avoid a no show charge. Appointments will be rescheduled based on availability. AMH Medical Scheduling is available at [amh\\_scheduler@rl.gov](mailto:amh_scheduler@rl.gov).