

## **PIC Committee Meeting – Transcribed Flip-chart Notes**

*Wednesday, September 05, 2012*

### Tools/Techniques

#### Hanford Challenge

- Social media
  - When and where things are happening
- “Inheriting Hanford”
  - Mentoring project
  - Informal opportunities to get together
  - Monthly happy hours, etc.
  - HAB social events
- Annual summer ice cream social
  - Work for your ice cream
  - Bloggers picked up

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### Tools/Techniques (continued)

#### Hanford Challenge (continued)

- Haiku calendar
- Monthly discussion groups – Liz’s home
- Boat trips of Hanford site (5-10 times/year)
- Newsletter
- Assume they don’t know

#### ODOE

- 5 different fact sheets (2 pages in color)
  - Easily updated
  - Hanford cleanup (general)
  - Groundwater
  - Tanks
  - Navy
  - Energy preparedness
- 20 year history (publication)

Tools/Techniques (continued)

ODOE (continued)

- Website with photos, etc.
  - Other info
- Facebook (maybe) and other social media
- Transporting waste public meetings
- College presentations
- 5 week/weekly webinar – for students (colleges, etc.) on Hanford
  - Groundwater, transportation, general, tanks, NRDA
- Saturday market information table
- Fair booths
- Oregon Hanford Cleanup Board

Tools/Techniques (continued)

Hanford Watch (Steve)

- Information clearinghouse, contacts
- Regular contacts with university professors/staff
- Steve – personal network
- Note: best feedback on items with crisp, photos, etc. → attention getting
- Big listserv (Hanford Watch)

Tools/Techniques (continued)

Hanford Watch (continued)

- Personal communication/networking

TRIDEC

- Personal – history of interest in issues
- TRIDEC → issues papers, etc.

LOWM

- Communicate issues to LOWM
- Post meetings on personal Facebook
- On lots of listservs and pass along information

Tools/Techniques (continued)

LOWM (continued)

- Share all sides – b reactor docent
- Doctor office – leave materials (advice, annual reports, etc.)

Public-at-large → Oregon

- Get/answer questions
- Book club discussion
- “Opportunistic” conversations

Tools/Techniques (continued)

Yakama Nation

- Monthly report to council chair
- Individual networking
- Government to government interactions

Public-at-large

- Personal networking
- Source of information for employees

Public-at-large

- Personal networking – try to connect to “why you should care”

Tools/Techniques (continued)

Hanford Communities

- Speakers bureau
- Newsletter
- TV programs (also coordinate with Portland, Spokane, etc.)
- Officials/briefings
  
- Personal
- Invite B reactor tours – network

Tools/Techniques (continued)

- Personal parties – “scholarly” networking

HOANW

- Prehearing workshops and meetings (Spokane, Seattle, Portland, HR, etc.)
- Network with other groups in producing/sharing materials.
  - Including listservs/email/Facebook
- UW and Seattle University classes and internship
- Taping hearings and rebroadcast (TVW)

Tools/Techniques (continued)

HOANW (continued)

- Member updates of current issues (bi-annually)
  - Phone conversations
- Many others

Energy Communities Alliance

- Round robin – what is being accomplished at Hanford
- Service club speakers

Themes/Topics

- History
- What’s going on now?
- Public meeting opportunities
- Assume people “don’t know” about Hanford when starting interactions
- Non-traditional opportunities to reach people
- Educational component
  - Issue-related topics
  - Accomplishments
  - Current challenges

Generally...

- When investing a great deal in outreach, expect greater attendance
- Right agency folk + right participants = successful discussion
- Use “stakeholder” conference call as a means for stimulating/projecting turnout (prior to meetings)
- Public hearings are for public comment. Dialogue meetings are different (different objectives/format)

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#### Generally... (continued)

- Easy access to information
- Want to have more people at meetings (not just staff outnumber public)
- IDEA: Having discussion workshops ahead of public hearings might make hearings/decisions less contentious
  - Public more informed
- 3 factors
  - education
  - Q&A of consequences
  - How to get involved

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#### Generally...(continued)

- Goals, speakers, format count...also audience you are targeting (and how you outreach to them)
- What I'd like to see (could be a metric)
  - Background
  - Problem
  - Resources available/contacts
  - Possible solutions
- Be able to articulate “why you should care”
- Go where the people already are (e.g. malls, fairs, etc.)

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#### Generally...(continued)

- Seems at times that when in “formal comments,” and no response even for simple questions, causes problems

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#### RC/ODOE Meetings

- RC meetings → great speaking skills/opportunity for discussion
- Meetings unrelated to a specific decision/document
- Low attendance but high quality conversations
- Staffed “conservatively “ – not a lot of staff/management involved
- Lessons learned:
  - Take a “pulse” of public to get a sense of attendance
  - Small discussions better conversation

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#### How to Measure Meetings? (Utility/Effective?)

- Not just on # of people who attend (but this is noted) → sizing expectations
- Civility of conversation
  - May be easier when not for a specific document/decision
- Who attended (e.g., new people, spectrum of interests)
- How do I feel at the end of a meeting (and how do others feel)
- Evaluate based on the meeting objective

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#### How to Measure Meetings? (Utility/Effective?) (continued)

- Follow regulations/rules for prescribed meetings
- Feedback opportunity (elect.) as a means to measure interest in meeting/outcome
- # of people who stop by info kiosk

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#### Post Decision Public Involvement/Finalized Docs

1. A “new box” – CERCLA doesn’t require public involvement in design/implementation phase
2. How has HAB interacted with agencies in decision/implementation phase?
  - a. Identify opportunities (calendar, access to docs)
  - b. How might HAB interact in future?
3. Where is the balance between policy level advice and technical implementation

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#### Post Decision Public Involvement/Finalized Docs (continued)

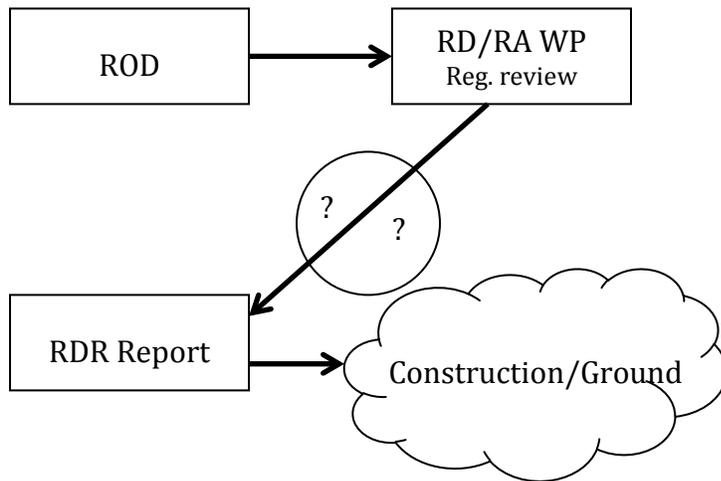
4. Where are the best placed for HAB/public input in design/implementation phase (see Emy’s diagram)

5. How do you catch up the public post discussion when there has been a long interval between analysis and decision?
6. How much will conflict influence the kind and amount of post decision input?

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#### Emy's CERCLA Post Decision Process Diagram



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#### Comments on DOE Response

1. Don't feel DOE responded with why DOE didn't accept 90-day review
  - a. Would like this in comment response document
2. Response doesn't respond to other bullets (only first and third)
3. Frustrating that PI process can't be modified/more open, given the intense interest in this doc

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#### Comments on DOE Response (continued)

4. "Pre-100" advice regarding how agencies respond to advice. Hope DOE will look at that.
5. Didn't address CEQ requirement for preferred alternative
6. 30 day waiting period principally to allow interaction or give public input. Doesn't require feedback

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#### Ecology's Response Comments

1. Take exception to 3<sup>rd</sup> paragraph regarding borosilicate. Think EPA should be willing to support exploration/comparison of other glass
2. Surprised of no mention of public involvement

For both –

- Disappointing at lack of depth in response, delay.

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### EIS Schedule

- Once DOE receives General Council approval
- 7 decision docs based on EIS - Schedule not yet available
  - Storage of tank waste
  - Retrieval of tank waste
  - Treatment of tank waste
  - Disposal of treated tank waste
  - Closure of SST system
  - Disposal of Hanford waste and offsite DOE LLW and mixed LLW
  - Final decommission of FFTF

HAB would like input on ROD schedule and “configuration” of decisions.

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### Tasks – Potential

1. Assign committees to review EIS and how parts address public comment

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### Path Forward

- Form joint IM to develop questions for Mary Beth (what concerns us most) at briefing (high-level)
- Joint briefing (TWC, PIC, RAP or COTW)
  - Webinar of high points in December?
  - Schedule of RODs and actions
  - At earliest opportunity
- October committee meetings – divide

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### September 20 Committee Call

- 3 month work plan (need priorities, TPA PI Calendar)
- HAB values white paper

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### Follow Up

1. Track EA – Hanford Land Conveyence
  - a. Perhaps public meeting during Oct committee week (Susan H)
2. Add website link to PI Calendar and DOE website (TPA)
3. Check on website for Borrow site EA (Emy)
4. Steve Hudson to share lists of instructor contacts to Ken Niles
5. Add outreach found robin to PIC agenda.

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### Follow Up (continued)

6. Potentially consider advice on speaker selection (attributes) (importance to public involvement and communication) (Ken Niles - draft November PIC meeting)
7. Look for earliest opportunity to have post-decision/final doc
8. Reiterate desire for more depth in agency responses to advice. Be diligent in advice review. Review process for agency responses
  - a. Go back to early advice
9. Follow actions for Joint IM on EIS

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