



Mission Support Contract Overview

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Agenda

- **Mission Support Contract (MSC)**
 - Objectives and Scope
- **Mission Support Alliance (MSA)**
 - Purpose, Values, Partners, Customers
 - Approach
 - Overview Video
- **Service Highlights and Opportunities**
- **Questions**



DOE Expectations Mission Support Contract

- **Enable cleanup contractors to focus on cleanup**
- **Reduce the overall cost of site services, providing more dollars for cleanup**
- **Establish portfolio management function**
- **Establish a site-wide environmental management system**
- **Create common Hanford Site safety processes**



MSC Scope

- **Five Primary Functions**
 - **Safety, Security and Environment**
 - **Site Infrastructure and Utilities**
 - **Site Business Management**
 - **Information Management**
 - **Portfolio Management**



Through a culture of safe and secure operations



MSC Program Scope

Safety, Security, & Environment	Site Infrastructure & Utilities	Site Business Management	Info Resources & Content Mgmt	Portfolio Management	Company-Wide Support
<p>Safeguards & Security</p> <p>Site Training Services & HAMMER</p> <p>Fire and Emergency Response Services</p> <p>Emergency Operations</p> <p>Site Safety Standards</p> <p>Radiological Assistance Program</p> <p>Environmental Regulatory Management</p> <p>Public Safety & Resource Protection</p> <p>Radiological Site Services</p>	<p>Analytical Services</p> <p>Biological Control</p> <p>Crane & Rigging</p> <p>Motor Carrier Services</p> <p>Facility Services</p> <p>Fleet Services</p> <p>Railroad Services</p> <p>Roads and Grounds</p> <p>Utilities</p> <p>Sewer Systems</p> <p>Sanitary Waste Management & Disposal</p>	<p>Real Property Asset Management</p> <p>Property Systems/ Acquisition & Materials Mgmt</p> <p>Sponsorship, Management & Administration of Employee Pension and Other Benefit Plans</p> <p>EEOICPA/Workers Compensation</p> <p>External Affairs & communications</p> <p>Courier & Mail Services</p> <p>Reproduction, Correspondence Control, & Multi-Media</p>	<p>Strategic Planning and Program Management</p> <p>Telecommunications</p> <p>Information Systems</p> <p>Content (Records) Management</p>	<p>Hanford Portfolio Planning, Analysis & Performance Assessment</p> <p>Project Acquisition & Support</p> <p>Independent Analysis & Assessments</p>	<p>Project Management</p> <p>ISMS</p> <p>Radiation Protection</p> <p>Worker Safety & Health Management</p> <p>Quality Assurance</p> <p>Beryllium</p> <p>Event Reporting & Investigation</p> <p>Work-for-Others</p> <p>Interface Management</p> <p>Business Administration</p> <p>Legal Support</p> <p>Internal Audit</p> <p>Employee Concerns</p> <p>Traffic Management</p>



MSA Purpose



To make our customers extraordinarily successful in our unified mission of cleaning up the Hanford Site for our community to prosper safely and securely



MSA Values



- A culture of safe and secure operations
- An ethos of integrity and ethical behavior
- An attitude of excellence in customer service
- A mentality of continuous learning and improvement



Our Mission Support Alliance

Teaming for Performance and Value



“This contract combines the skills and talents of a number of companies with proven track records in conducting mission support activities”

*– Dave Brockman, Manager,
DOE Richland Operations
Office*



Key Customers



washington river
protection solutions

- Tank waste
- Dispose of treated waste



CH2MHILL

Plateau Remediation Company

- PFP project
- Dispose of non-tank waste
- Groundwater monitoring and remediation



HANFORD VITRIFICATION PLANT

- Design, construction and commissioning of the vitrification facility



Pacific Northwest
NATIONAL LABORATORY

- Multi-program Laboratory
- Research and development



- Transition River Corridor to long-term stewardship
- Facility disposal

Site-wide Services



Site-wide Integration



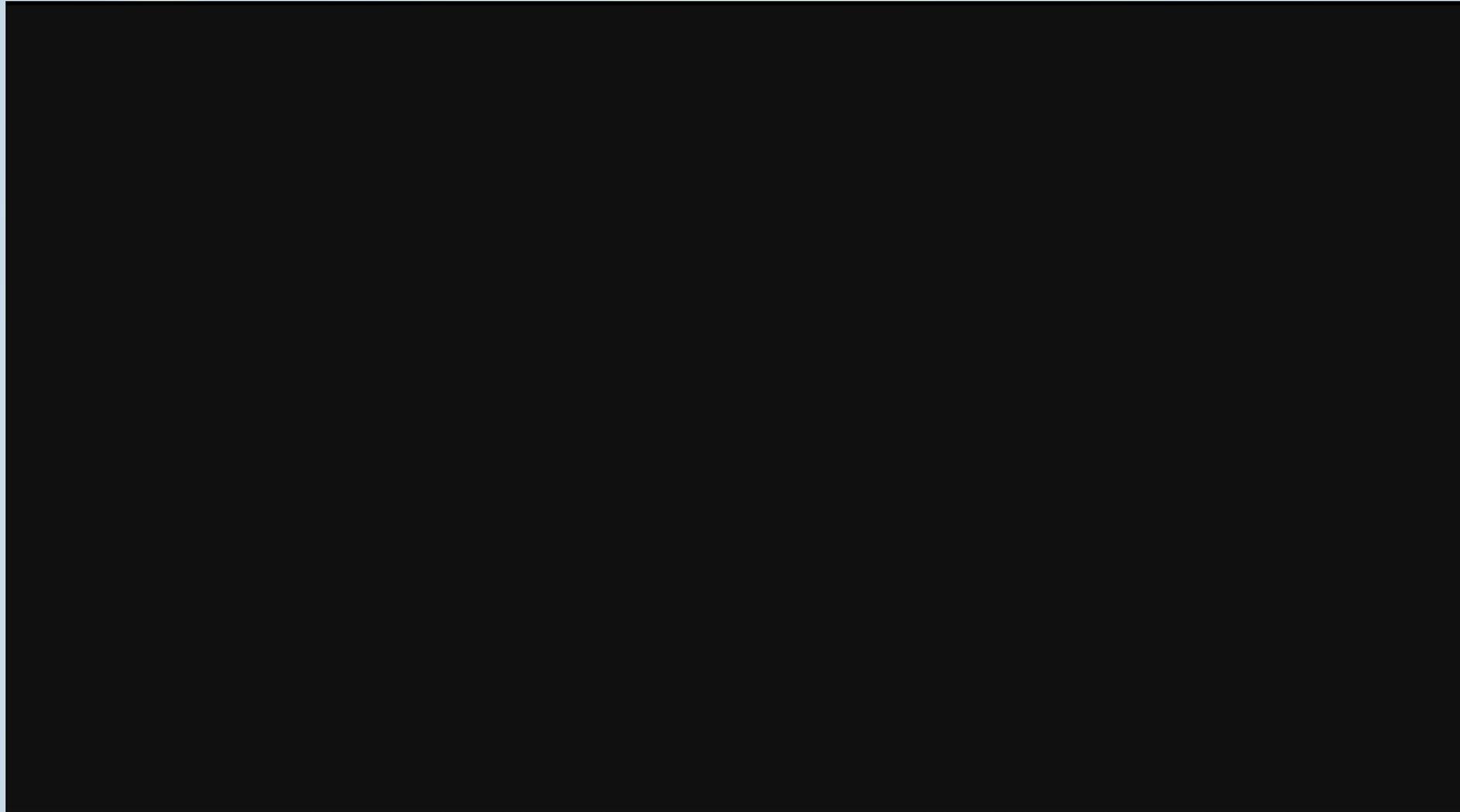
MSA Approach

- **Ensure Value to Stakeholders**
 - Deploy a commercial-like, customer-focused service delivery model
 - Reduce infrastructure operating costs to allocate more dollars to cleanup
 - Improve Hanford Site integration





MSA Video





Service Highlights and Opportunities

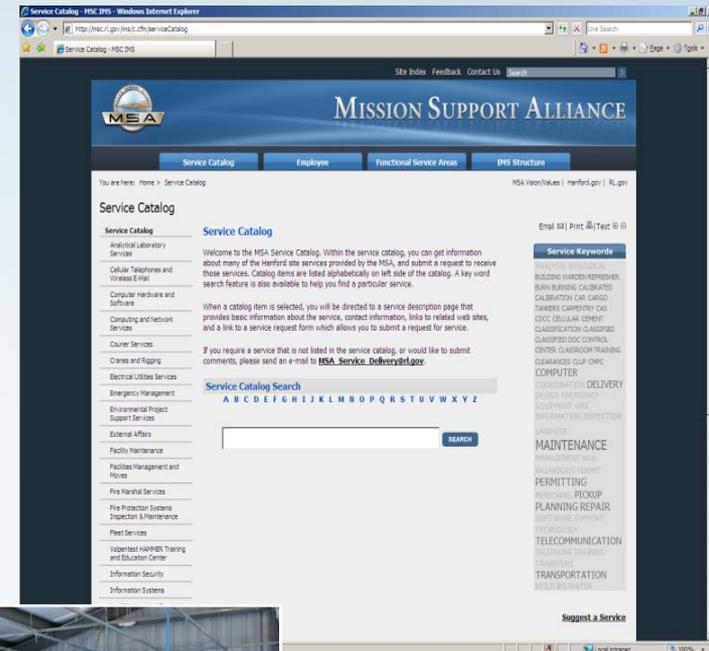


Supporting Environmental Cleanup with Innovative Service Model

- **Commercial Service Delivery Model**

First of its kind

- Project Liaisons
- Mission Service Desk
- On-line Service Catalog
- Service Delivery Documents





Hanford Integration

- **Portfolio Management**
First of its kind
 - DOE's Trusted Agent
 - Site-wide integration for DOE
 - Hanford Life-Cycle Cleanup Planning Process
 - Portfolio Analysis Center



Integrating missions for enhanced performance and accelerated cleanup



Environmental Integration, Site-wide Standards and Monitoring



- **Achieved Environmental Management System conformance ahead of schedule**
- **Leading accelerated development of standard safety programs during FY2010**
- **Monitoring environmental media (at/near facilities), ambient air, soil and vegetation, direct radiation and small wildlife**



Contractor Leadership Council

- Participation from all major Site contractors
- Address site-wide tactical and strategic issues
 - Facility consolidation
 - Work force restructuring
 - Traffic planning



Work in collaboration to address strategic and emerging issues



MSA Investments

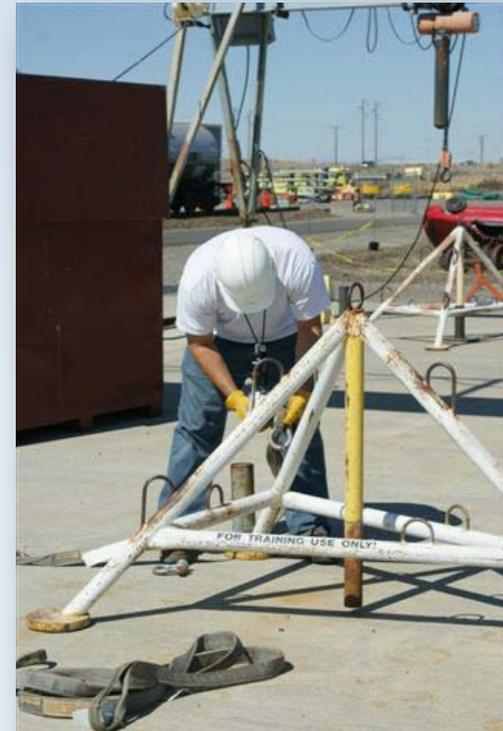
- **Deploy state-of-the-art Mission Service Desk**
- **Implement Voice Over Internet Protocol (VoIP) combining telephone and network systems**
- **Modernize the Emergency Operations Center**
- **Deploy a Portfolio Analysis Center**
- **Investing in HAMMER Capabilities**

Enable the cleanup mission



Cost Savings

- **Process Improvement Activities**
 - Site-wide WBS
 - Geospatial Information Systems
 - Crane and Rigging
- **IT footprint reduction**
 - Mobile wireless systems
 - Recovery Act support
 - Redundant applications



Providing efficiencies to enable the cleanup mission



***We measure our success by
our customers' success***



Questions