

**AMENDMENT OF SOLICITATION/MODIFICATION OF CONTRACT**

1. CONTRACT ID CODE  
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2. AMENDMENT/MODIFICATION NO. 182  
3. EFFECTIVE DATE See Block 16C  
4. REQUISITION/PURCHASE REQ. NO. 12EM0001269  
5. PROJECT NO. (If applicable)

6. ISSUED BY CODE 00601  
7. ADMINISTERED BY (If other than Item 6) CODE 00601  
Richland Operations Office  
U.S. Department of Energy  
Richland Operations Office  
P.O. Box 550, MSIN A7-80  
Richland WA 99352

8. NAME AND ADDRESS OF CONTRACTOR (No., street, county, State and ZIP Code)  
MISSION SUPPORT ALLIANCE, LLC  
Attn: Mr. J. Frank Armijo  
2490 Garlick Boulevard  
RICHLAND WA 99354  
9A. AMENDMENT OF SOLICITATION NO.  
9B. DATED (SEE ITEM 11)  
9C. MODIFICATION OF CONTRACT/ORDER NO. DE-AC06-09RL14728  
9D. DATED (SEE ITEM 13) 04/28/2009  
CODE 800095031 FACILITY CODE

**11. THIS ITEM ONLY APPLIES TO AMENDMENTS OF SOLICITATIONS**

The above numbered solicitation is amended as set forth in item 14. The hour and date specified for receipt of Offers  is extended,  is not extended. Offers must acknowledge receipt of this amendment prior to the hour and date specified in the solicitation or as amended, by one of the following methods: (a) By completing Items 8 and 15, and returning \_\_\_\_\_ copies of the amendment; (b) By acknowledging receipt of this amendment on each copy of the offer submitted; or (c) By separate letter or telegram which includes a reference to the solicitation and amendment numbers. FAILURE OF YOUR ACKNOWLEDGEMENT TO BE RECEIVED AT THE PLACE DESIGNATED FOR THE RECEIPT OF OFFERS PRIOR TO THE HOUR AND DATE SPECIFIED MAY RESULT IN REJECTION OF YOUR OFFER. If by virtue of this amendment you desire to change an offer already submitted, such change may be made by telegram or letter, provided each telegram or letter makes reference to the solicitation and this amendment, and is received prior to the opening hour and date specified.

12. ACCOUNTING AND APPROPRIATION DATA (If required)  
Not Applicable

**13. THIS ITEM ONLY APPLIES TO MODIFICATION OF CONTRACTS/ORDERS. IT MODIFIES THE CONTRACT/ORDER NO. AS DESCRIBED IN ITEM 14.**

CHECK ONE  
A. THIS CHANGE ORDER IS ISSUED PURSUANT TO: (Specify authority) THE CHANGES SET FORTH IN ITEM 14 ARE MADE IN THE CONTRACT ORDER NO. IN ITEM 10A.  
B. THE ABOVE NUMBERED CONTRACT/ORDER IS MODIFIED TO REFLECT THE ADMINISTRATIVE CHANGES (such as changes in paying office, appropriation date, etc.) SET FORTH IN ITEM 14, PURSUANT TO THE AUTHORITY OF FAR 43.103(b).  
X C. THIS SUPPLEMENTAL AGREEMENT IS ENTERED INTO PURSUANT TO AUTHORITY OF:  
I.103 FAR 52.243-2 Changes - Cost Reimbursement with Alternates, Alt II (a)  
D. OTHER (Specify type of modification and authority)

E. IMPORTANT: Contractor  is not,  is required to sign this document and return 1 copies to the issuing office.

14. DESCRIPTION OF AMENDMENT/MODIFICATION (Organized by UCF section headings, including solicitation/contract subject matter where feasible.)  
This modification replaces Attachment J-4.c Fiscal Year 2012 Performance Evaluation and Management Plan (PEMP) included as Attachment 1. The redline/strikeout revision to identify the changes in the FY 2012 PEMP is included as Attachment 2. Attachment 3 provides an updated Table of Contents for Section J.

This modification does not add additional obligated funds to the contract as the work is incrementally funded. Accordingly, work under the Contract, such as described herein, must be performed within the amount of funds which have been allotted to the contract in accordance with Clause I.82 FAR 52.232.22 - Limitation of Funds (Apr 1984).

By signature on this modification, the Contractor agrees to the following Contractor's Continued ...

Except as provided herein, all terms and conditions of the document referenced in Item 9A or 10A, as heretofore changed, remains unchanged and in full force and effect.

15A. NAME AND TITLE OF SIGNER (Type or print) Jennifer Jahner  
16A. NAME AND TITLE OF CONTRACTING OFFICER (Type or print) Gigi H. Branch  
15B. CONTRACTOR/OFFICER'S SIGNATURE  
15C. DATE SIGNED 2-28-12  
16B. UNITED STATES OF AMERICA  
16C. DATE SIGNED 2/28/12

**CONTINUATION SHEET**

REFERENCE NO. OF DOCUMENT BEING CONTINUED  
DE-AC06-09RL14728/182

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NAME OF OFFEROR OR CONTRACTOR  
MISSION SUPPORT ALLIANCE, LLC

ITEM NO. (A)	SUPPLIES/SERVICES (B)	QUANTITY (C)	UNIT (D)	UNIT PRICE (E)	AMOUNT (F)
	<p>Statement of Release:</p> <p>In consideration of this Modification 182 agreed to herein as complete equitable adjustment, the Contractor hereby releases the Government from any and all liability under this contract for further equitable adjustments attributable to such facts or circumstances giving rise to this modification.</p> <p>There are no other changes to the terms and conditions of the contract.</p> <p>Period of Performance: 05/26/2009 to 05/25/2014</p>				

**PART III – LIST OF DOCUMENTS, EXHIBITS, AND OTHER ATTACHMENTS**  
**SECTION J -- LIST OF ATTACHMENTS**  
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## ATTACHMENT J-4-c

### Mission Support Contract FY 2012 Performance Evaluation and Measurement Plan

The Performance Evaluation and Measurement Plan (PEMP) details the administration of performance incentives and allocation of total available fee as defined in Section B, Supplies or Services and Prices/Costs.

#### 1. PERFORMANCE INCENTIVES

This PEMP contains both objective and subjective performance incentives in order to maximize the efficacy of the Mission Support Contract. The completion criteria for objective incentives consist of the successful completion of specified activities. The completion criteria for subjective incentives are focused on the achievement of high-level strategies, outcomes, and envisioned end states. The evaluation of all incentives will include a subjective determination regarding quality and effectiveness.

#### 2. ALLOCATION OF AVAILABLE FEE

Because the services to be determined under this contract directly support the mission contractors, and because such services are integral to the environmental cleanup mission at Hanford, DOE will heavily weight the assignment of fee toward the following strategic areas of the contract:

a. Enable Site Cleanup

Enable mission contractors to achieve their cleanup mission by providing site utilities, infrastructure, and services at the levels required. The key outcomes include:

- Enabling site contractors to achieve reduced cost of site cleanup
- Delivering timely service that supports customer key milestones and regulatory commitments

b. Integration and Consolidation

Realize efficiencies by consolidating, integrating, and centralizing sitewide service functions, safety and security programs, and business functions.

c. Safety and Security

Ensure robust security, fire and emergency preparedness for the Hanford Site that assures personnel, information, and physical security and safety; and material control and accountability.

d. Site Stewardship

Provide sitewide, integrated stewardship for the Hanford Site.

The objective performance incentives are allocated 70 percent of the available fee and the remaining 30 percent is allocated to the subjective performance incentives.

**3. PERFORMANCE INCENTIVE RATINGS**

Payment of fee is subject to the fee reduction terms of this contract, and fee determining official approval that the contractor has achieved the stated outcome for the specific performance incentive. The criteria listed in Table 3.1, Performance Ratings and Definitions, will be used in the evaluation of any subjective elements of the objective incentives as well as for the subjective incentive 5.0, Comprehensive Performance.

**Table 3.1, Performance Incentive Ratings and Definitions**

Adjectival Rating	Definition	Percentage of Fee Earned
Excellent	Contractor has exceeded almost all of the completion criteria in the subjective performance incentive, including overall cost, schedule, and technical performance requirements of the contract for this evaluation period. Contractor's work is highly professional. Contractor solves problems with very little, if any, Government involvement. Contractor is proactive and takes an aggressive approach in identifying problems and their resolution, including those identified in the risk management process, with a substantial emphasis on performing quality work in a safe manner within cost/schedule requirements. No significant re-work.	91% to 100%
Very Good	Contractor has exceeded many of the completion criteria in the subjective performance incentive, including overall cost, schedule, and technical performance requirements of the contract for this evaluation period. Contractor solves problems with minimal Government involvement. Contractor is usually proactive and demonstrates an aggressive approach in identifying problems and their resolution, including those identified in the risk management process, with an emphasis on performing quality work in a safe manner within cost/schedule requirements. Problems are usually self-identified and resolution is self-initiated. Some limited, low-impact rework within normal expectations.	76% to 90%
Good	Contractor has exceeded some of the completion criteria in the subjective performance incentive, including overall cost, schedule, and technical performance requirements of the contract for this evaluation period. Contractor is able to solve basic problems with adequate emphasis on performing quality work in a safe manner within cost/schedule objectives. The rating within this range will be determined by level of necessary Government involvement in problem resolution, including those problems identified in the risk management process, and extent to which the performance problem is self-identified vs. Government-identified. Some re-work required that unfavorably impacted cost and/or schedule.	51% to 75%
Satisfactory	Contractor has met overall cost, schedule, and technical performance requirements of the contract for this evaluation period. Contractor has some difficulty solving basic problems, and cost, schedule, safety, and technical performance needs improvement to avoid further performance risk. Government involvement in problem resolution, including those problems identified in the risk management process, is necessary. Excessive rework required that unfavorably impacted cost and/or schedule.	≤ 50%
Unsatisfactory	Contractor has failed to meet overall cost, schedule, and technical performance requirements of the contract for this evaluation period. Contractor does not demonstrate an emphasis on performing quality work in a safe manner within cost/schedule objectives. Contractor is unable to solve problems and Government involvement in problem resolution, including those problems identified in the risk management process, is necessary. Excessive rework required that had significant unfavorable impact on cost and/or schedule.	0%

**4. PERFORMANCE INCENTIVE FEE CALCULATION METHODOLOGY**

**Table 4.1, Fee Calculation Methodology**

Strategic Area	Objective	Performance Incentive	Allocated Percent
1.0: Enable Site Cleanup	1.1: Align infrastructure and service levels to support the cleanup mission.	1.1.1: Ramp down service levels to the cleanup mission resulting from ARRA reductions and FY12 funding constraints with minimal service delivery disruptions.	7%
		1.1.2: Implement RL-approved projects that align infrastructure and services to the cleanup mission consistent with the Infrastructure and Services Alignment Plan.	10%
		1.1.3: Implement infrastructure and service support modifications to support WTP startup schedules.	5%
1.0: Enable Site Cleanup	1.2: Satisfied cleanup contractors.	1.2.1: Deliver services effectively and efficiently at the level required to support the mission.	11%
2.0: Integration and Consolidation	2.1: The realization of efficiencies through integration, consolidation, and standardization of sitewide service functions.	2.1.1: Implement consolidation of Hanford Site infrastructure and services across the River Corridor Closure Contract, Plateau Remediation Contract, Tank Operations Contract, and MSC as approved by RL in MSA's transition consolidation plan following receipt of contract direction.	6%
		2.1.2: Implement innovative cost-saving strategies.	5%
2.0: Integration and Consolidation	2.2: The realization of efficiencies through integration, consolidation, and standardization of sitewide safety and security programs.	2.2.1: Increase efficiencies associated with operating the Emergency Services Program (Safeguards and Security, Fire, Emergency Management Program).	3%
		2.2.2: Increase efficiencies associated with operating environment, safety, health, and quality programs.	5%
		2.2.3: Increase efficiencies associated with operating HAMMER.	3%
2.0: Integration and Consolidation	2.3: The realization of efficiencies through integration, consolidation, and standardization of sitewide business functions.	2.3.1: Enhance the analytical capabilities of the portfolio management function to support the budget development process, improve life cycle planning, and prioritize and integrate all work scope.	5%
3.0: Safety and Security	3:1: Robust security, fire and emergency preparedness for the Hanford Site that assures personnel, information, and physical security and safety; and material control and accountability.	3.1.1: Implement selective emergency service enhancements to improve effectiveness of operations.	2%
		3.1.2: Implement measures to enhance the Cyber Security Program in an environment of increased complexity and frequency of cyber threat.	4%
4.0: Site Stewardship	4.1: Comprehensive and compliant land use.	4.1.1: Implement the Comprehensive Land Use Management Plan.	4%
Objective PI Fee Allocation: \$21,877,086 X 70% = \$15,313,960			
5.0: Comprehensive Performance – Subjective Performance Incentive		5.1: Comprehensive Performance	30%
Subjective PI Fee Allocation: \$21,877,086 X 30% = \$6,563,126			

**5. PERFORMANCE INCENTIVES**

**Table 5.1, Performance Incentives**

STRATEGIC AREA 1.0: Enable Site Cleanup (EM Goal #6)					
<i>Fee determination and payment will be made in accordance with the Section B clause entitled Fee Determination and Payment. The completion criteria for objective incentives consist of the successful completion of specified activities. The completion criteria for subjective incentives are focused on the achievement of high-level strategies, outcomes, and envisioned end states. The evaluation of all incentives will include a subjective determination regarding quality and effectiveness.</i>					
OBJECTIVE 1.1: Align infrastructure and service levels to support the cleanup mission					
PERFORMANCE INCENTIVES		FY12 PI COMPLETION CRITERIA	INCENTIVE DUE DATE	DOE LEAD	MSA LEAD
1.1.1	Ramp down service levels to the cleanup mission resulting from ARRA reductions and FY12 funding constraints with minimal service delivery disruptions.	Submit a transition plan to RL detailing the ramp down of services to include a plan for communicating any changes in services or service levels, required contract changes (scope, deliverables, etc.), deviations/exemptions from requirements, changes to processes and procedures, etc.	10-31-11	Bird	Beyers Sours
		Successfully implement the transition plan.	4-30-12		
		Define the roles and responsibilities for the Contractor Interface Board to include the criteria for escalating interface issues to the Hanford Contract Alignment Board, and incorporate into the Hanford Site Interface Management Plan (IMP). Incorporate the WTP IMP processes into the Hanford Site IMP to ensure a single aligned and integrated interface management process.	4-30-12		Sours
		Update the Interface Management website to reflect the above activities and to implement issues management tracking and resolution capabilities.	4-30-12		
1.1.2	Implement RL-approved projects that align infrastructure and services to the cleanup mission consistent with the Infrastructure and Services Alignment Plan (ISAP).	Submit for RL approval FY12 projects that align infrastructure and services to the cleanup mission (30-day approval cycle).	10-15-11	Ortiz	McCutcheon
		Maintain an active inventory of projects that can be initiated in FY12 as budget becomes available.	6-30-12		
		Develop and maintain planning-level schedules and cost estimates for FY13-FY18 projects that align infrastructure and services to the long-term cleanup mission schedule in order to support budget formulation.	9-30-12		
		Demonstrate completion of the RL-approved FY12 project activities within cost and schedule.			
		Implement actions and changes to the ISAP process in accordance with the outcomes of the January 3, 2012, structured improvement activity.			
		Initiate and complete design phase associated with the Plateau Raw Water Improvements project.	8-31-12		

STRATEGIC AREA 1.0: Enable Site Cleanup (EM Goal #6)					
<i>Fee determination and payment will be made in accordance with the Section B clause entitled Fee Determination and Payment. The completion criteria for objective incentives consist of the successful completion of specified activities. The completion criteria for subjective incentives are focused on the achievement of high-level strategies, outcomes, and envisioned end states. The evaluation of all incentives will include a subjective determination regarding quality and effectiveness.</i>					
OBJECTIVE 1.1: Align infrastructure and service levels to support the cleanup mission					
PERFORMANCE INCENTIVES		FY12 PI COMPLETION CRITERIA	INCENTIVE DUE DATE	DOE LEAD	MSA LEAD
1.1.3	Implement infrastructure and service support modifications to support WTP startup schedules.	Develop schedules for identifying, documenting, and implementing requirements for critical priorities.	12-31-11	Dickinson	McCutcheon
		Maintain an active inventory of projects that can be initiated in FY12 as budget becomes available.	6-30-12		
		Support the identification of infrastructure/service functional requirements and schedules to support WTP/TOC operations.	9-30-12		
		Coordinate with BNI, WRPS, and DOE to understand preliminary requirements for each critical priority (based on the critical path for WTP and TOC schedules). Where approved and funded by DOE, prepare preliminary designs, schedules, and cost estimates to support funding decisions/budget submittals.			
		Participate in development of interface control documents to identify requirements for critical priorities agreed to by governance group.			

STRATEGIC AREA 1.0: Enable Site Cleanup (EM Goal #6)					
<i>Fee determination and payment will be made in accordance with the Section B clause entitled Fee Determination and Payment. The completion criteria for objective incentives consist of the successful completion of specified activities. The completion criteria for subjective incentives are focused on the achievement of high-level strategies, outcomes, and envisioned end states. The evaluation of all incentives will include a subjective determination regarding quality and effectiveness.</i>					
OBJECTIVE 1.2: Satisfied Cleanup Contractors					
PERFORMANCE INCENTIVES		FY12 PI COMPLETION CRITERIA	INCENTIVE DUE DATE	DOE LEAD	MSA LEAD
1.2.1	Deliver services effectively and efficiently at the level required to support the mission.	Submit for RL approval recommended changes to the J-3 table and statement of work that define basic services such as days/hours of operation, service level boundaries and limitations, cost allocations, etc., and work with all customers to achieve clear understandings of MSC service options.	12-15-11	Bird	Sours
		Identify additional service candidates for the use of SLAs and implement these SLAs for additional service areas.	4-30-12		
		Receive an overall satisfaction rating of 4.3 or higher out of 5.0 on overall customer satisfaction ratings based on service catalog requests.	9-30-12		
		Meet or exceed the performance target contained in each service level agreement (SLA) on an average annual basis.			
		Monitor usage of services funded by UBS and develop metrics to be used as leading indicators for managing rates.	8-31-12	Einan	Olsen

STRATEGIC AREA 2.0: Integration and Consolidation (EM Goal #6)					
<i>Fee determination and payment will be made in accordance with the Section B clause entitled Fee Determination and Payment. The completion criteria for objective incentives consist of the successful completion of specified activities. The completion criteria for subjective incentives are focused on the achievement of high-level strategies, outcomes, and envisioned end states. The evaluation of all incentives will include a subjective determination regarding quality and effectiveness.</i>					
OBJECTIVE 2.1: The realization of efficiencies through integration, consolidation, and standardization of sitewide service functions.					
PERFORMANCE INCENTIVES		FY12 PI COMPLETION CRITERIA	INCENTIVE DUE DATE	DOE LEAD	MSA LEAD
2.1.1	Implement consolidation of Hanford Site infrastructure and services across the River Corridor Closure Contract, Plateau Remediation Contract, Tank Operations Contract, and MSC as approved by RL in MSA's transition consolidation plan following receipt of contract direction.	Submit a consolidation plan based upon the FY11 feasibility evaluation that identifies for each service proposed, the impacts of the consolidation, and a cost benefit analysis that reflects impacts to service levels, cost, and delivery schedules, resources, etc. Identify contract and/or other changes necessary to enable consolidation.	10-31-11	Einan	Ruscitto
		Submit a business case analysis for the warehouse consolidation pilot project to include, but not limited to, specific recommendations for consolidating warehouse operations and services.	3-15-12		
		Using warehouse consolidation as a basis, document the partnering process to be used in the development of future business cases.			
		Submit a consolidation plan for the balance of FY12 & FY13 activities that identifies priorities and schedules for delivering joint business case analyses in partnership with other Hanford contractors.			
		Implement the FY12 consolidation initiatives as defined in the detailed consolidation plan.	9-30-12		
2.1.2	Implement innovative cost-saving strategies.	Identify five innovative cost-saving strategies.	11-15-11	Einan	McCutcheon
		Develop a schedule and execute the implementation steps outlined for five innovative cost-saving strategies including vacating the 712 Building.	9-30-12		
		Complete FY12 Radiological Site Services Program transition in accordance with the FY11 approved transition plan.	9-30-12	Frey	Fritz
		<ul style="list-style-type: none"> <li>Submit an application for DOE Laboratory Accreditation Program accreditation to RL for External Dosimetry Program.</li> </ul>	12-1-11		
		<ul style="list-style-type: none"> <li>Complete landlord/tenant agreement with Pacific Northwest Laboratory for use of the 318 facility.</li> </ul>	2-29-12		

STRATEGIC AREA 2.0: : Integration and Consolidation (EM Goal #6)					
<i>Fee determination and payment will be made in accordance with the Section B clause entitled Fee Determination and Payment. The completion criteria for objective incentives consist of the successful completion of specified activities. The completion criteria for subjective incentives are focused on the achievement of high-level strategies, outcomes, and envisioned end states. The evaluation of all incentives will include a subjective determination regarding quality and effectiveness.</i>					
OBJECTIVE 2.2: The realization of efficiencies through integration, consolidation, and standardization of sitewide safety and security programs and functions.					
PERFORMANCE INCENTIVES		FY12 PI COMPLETION CRITERIA	INCENTIVE DUE DATE	DOE LEAD	MSA LEAD
2.2.1	Increase efficiencies associated with operating the Emergency Services Program (Safeguards and Security, Fire, Emergency Management Program).	Provide input to the PRC (lead) in completing a joint business case analysis in regard to offsite shipping of irradiated nuclear fuel consistent with RL letter of direction (Ref. 12SES-0030, dated January 17, 2012).	4-30-12	Loiacono	Hafner
		Develop a plan, cost, and schedule to reduce, consolidate, and reconfigure Hanford fire facilities to include sitewide requirements for RL approval.	6-30-12		
		Complete Hanford fire facilities reduction, consolidation, and reconfiguration activities per the approved plan/schedule.	9-30-12		
		Restructure/reorganize the HFD to maximize utilization of certified fire fighters for firefighting operations.			
		Develop and submit for RL approval, a feasibility analysis with cost schedule and detailed scope to create a long-term consolidated emergency services dispatch solution for the site considering the Benton County Sheriff's Office/Southeast Communication Center as a potential option.			
2.2.2	Increase efficiencies associated with operating environment, safety, health, and quality programs.	Develop a sitewide procedure for employee job task analysis. Coordinate this with the site occupational medical contractor.	9-30-12	Frey	Kruger
		Develop and deploy a process to transfer historical industrial hygiene data from the Hanford Industrial Hygiene 2 and WCH into the sitewide industrial hygiene database.			
		Develop and implement the Hanford Site Respiratory Protection Program (DOE-0352).			
		Maintain existing implemented standards per the September 2011 approved Sitewide Safety Standards (SWSS) Program Plan, and in coordination w/DOE-RL/ORP and other Hanford Site contractors, using monthly senior management team interactive discussions and program/project management and oversight, and complete field implementation of the Hanford Site Fall Protection and Confined Space.			
		Successfully implement a streamlined process for the Hanford sitewide safety standards.			
		Complete MSA's responsibilities associated with supporting DOE with the sitewide beryllium corrective action plan.			
		Successfully implement actions required to meet goals prescribed in Executive Order 13514 as funded by DOE to reduce greenhouse gas emissions, waste generation, energy, and water use including completing the renewable energy study and developing a Hanford Site Energy Strategy.			

STRATEGIC AREA 2.0: : Integration and Consolidation (EM Goal #6)					
<i>Fee determination and payment will be made in accordance with the Section B clause entitled Fee Determination and Payment. The completion criteria for objective incentives consist of the successful completion of specified activities. The completion criteria for subjective incentives are focused on the achievement of high-level strategies, outcomes, and envisioned end states. The evaluation of all incentives will include a subjective determination regarding quality and effectiveness.</i>					
2.2.3	Increase efficiencies associated with operating HAMMER.	Submit for RL approval a strategic plan to increase self-sustaining capabilities at HAMMER.	1-31-12	Hastings	Hafner
		Successfully implement the RL-approved FY12 activities of the strategic plan.	9-30-12		

STRATEGIC AREA 2.0: : Integration and Consolidation (EM Goal #6)					
<i>Fee determination and payment will be made in accordance with the Section B clause entitled Fee Determination and Payment. The completion criteria for objective incentives consist of the successful completion of specified activities. The completion criteria for subjective incentives are focused on the achievement of high-level strategies, outcomes, and envisioned end states. The evaluation of all incentives will include a subjective determination regarding quality and effectiveness.</i>					
OBJECTIVE 2.3: The realization of efficiencies through integration, consolidation, and standardization of sitewide business functions.					
PERFORMANCE INCENTIVES		FY12 PI COMPLETION CRITERIA	INCENTIVE DUE DATE	DOE LEAD	MSA LEAD
2.3.1	Enhance the analytical capabilities of the portfolio management function to support the budget development process, improve life cycle planning, and prioritize and integrate all work scope.	Submit for RL approval a proposed sitewide standardized process that applies consistent criteria for establishing a comprehensive IPL for all RL work scope across all analytical building blocks and focuses on minimizing the amount of funding attributed to "minimum safe operations/essential site services." The standardized process should support the budget formulation process, including emerging work items list, budget formulation input, fall limited budget update submission, and budget scenario development.	1-15-12	Pak	Young
		Apply the standardized process to assist RL in the development of a new RL-wide integrated priority list (IPL).	2-29-12		
		Provide recommendations for improved accuracy in waste flow forecasting in order to accelerate the cleanup schedule and reduce the life cycle costs.	3-31-12		
		Recommend standardized definitions of the 16 DOE corporate performance measurements for capital asset projects at the Hanford Site.	9-30-12		
		Ensure the DOE-RL non-contracted scope of the life cycle baseline has supporting waste flow categories and volumes.	9-30-12		
		Update the integrated, sitewide, logic-linked planning case and demonstrate ability to run major planning cases through the production and delivery of the draft FY2013 life cycle scope, schedule, and cost report.			
		Develop and implement a systematic method to identify and analyze technical improvements in the life cycle baseline that result in significant cost savings and efficiency.			
		For all cleanup objects identified in April 2011 integrated technical data-mart, identify all gaps and/or redundancies with respect to contracted baselines or DOE-RL non-contracted baseline, and provide recommendations to RL for contract modifications.			
		Review performance measurement plans for each of the DOE-RL operations activities, and make recommendations to RL for improvements.			

STRATEGIC AREA 3.0: Safety and Security (EM Goal #5)					
<i>Fee determination and payment will be made in accordance with the Section B clause entitled Fee Determination and Payment. The completion criteria for objective incentives consist of the successful completion of specified activities. The completion criteria for subjective incentives are focused on the achievement of high-level strategies, outcomes, and envisioned end states. The evaluation of all incentives will include a subjective determination regarding quality and effectiveness.</i>					
OBJECTIVE 3.1: Robust security, fire, and emergency preparedness for the Hanford Site that assures personnel, information, and physical security and safety; and material control and accountability					
PERFORMANCE INCENTIVES		FY12 PI COMPLETION CRITERIA	INCENTIVE DUE DATE	DOE LEAD	MSA LEAD
3.1.1	Implement selective emergency service enhancements to improve effectiveness of operations.	Complete enhancements to the Emergency Management Program (EMP) Hanford Site Alerting System to improve emergency notification timeliness and effectiveness to site personnel by leveraging voice-over-internet protocol capabilities and new software.	3-31-12	Loiacono	Hafner
		Install, test, and implement security roof sensors, target illuminators, and camera(s) to improve protection of critical assets.	6-30-12		
		Design, test, and implement a comprehensive Hanford Patrol Force Recall Program that will aid the protection of critical assets, including integration with local law enforcement agencies, and include as a revision to the Security Incident Response Plan.	9-15-12		
3.1.2	Implement measures to enhance the Cyber Security Program in an environment of increased complexity and frequency of cyber threat.	Develop for DOE approval (30-day approval cycle) a proposed approach and baseline for a single comprehensive cyber security score.	11-30-11	Dickinson	Eckman
		Demonstrate enhancement of the Cyber Security Program through continuous improvement of the comprehensive cyber security score as compared to the baseline.	9-30-12		

STRATEGIC AREA 4.0: Site Stewardship (EM Goal #3)					
<i>Fee determination and payment will be made in accordance with the Section B clause entitled Fee Determination and Payment. The completion criteria for objective incentives consist of the successful completion of specified activities. The completion criteria for subjective incentives are focused on the achievement of high-level strategies, outcomes, and envisioned end states. The evaluation of all incentives will include a subjective determination regarding quality and effectiveness.</i>					
OBJECTIVE 4.1: Comprehensive and compliant land use					
PERFORMANCE INCENTIVES		FY12 PI COMPLETION CRITERIA	INCENTIVE DUE DATE	DOE LEAD	MSA LEAD
4.1.1	Implement the Comprehensive Land Use Management Plan.	Complete realignment of the Patrol Training Academy (PTA) range consistent with contract modification 121 direction and return to operational status in order to meet Hanford asset revitalization goals.	7-31-12	Loiacono	McCutcheon
		Successfully implement the RL-approved streamlined land management (municipal) process.	9-30-12	Hathaway	Wilson
		Perform a lessons learned analysis on the long-term stewardship (LTS) process for the transition of segment 1.	60 days following transition of seg. 1		
		Apply the results of the lessons learned analysis to the MSA LTS Program.	60 days following completion of lessons learned analysis		
		Implement the LTS information management (IM) strategy as defined in the Comprehensive Hanford Records Management and the Comprehensive Hanford Information Systems Management Plans associated with transferring segment 1. Submit an assessment of the IM risks for the segment 1 transition and turnover package with mitigation recommendations.	12-30-11		
		Complete LTS mitigation actions as directed by DOE-RL resulting from the risk assessment and mitigation recommendations.	9-30-12		
		Manage the interim land transfer process for land segments received into the MSA LTS Program.			
		Develop an integrated LTS life cycle cost and schedule baseline.			

5.0: COMPREHENSIVE PERFORMANCE - SUBJECTIVE PERFORMANCE INCENTIVE		DOE LEAD	MSA LEAD
5.1	<ul style="list-style-type: none"> <li>• Operate in a manner conducive to excellence and quality by delivering services across the Hanford Site; coordinating and integrating resources, activities, and interfaces; and maintaining relationships with DOE, customers, and stakeholders based on open, honest, and effective communication.</li> <li>• Work with DOE in a spirit of cooperation during the negotiation process, including timely submission of requests for additional data, timely counteroffers, and conveying a positive and professional attitude to achieve fair and timely settlement of change order proposals or requests for equitable adjustment.</li> <li>• Demonstrate operational excellence in business and financial management by fulfilling contractual obligations in a fiscally responsible manner to include, but not limited to, the use of approved purchasing, estimating, accounting, property, budget, planning, billing, labor, and accounting systems; and the contractor's management of government property.</li> <li>• Provide leadership to improve management effectiveness, collaborate and participate proactively with customers, value workers, and provide a supportive environment.</li> <li>• Measure overall performance under the contract via the use of a comprehensive performance measurement system.</li> <li>• Integrate and coordinate all activities required to execute the contract with other Hanford contractors, specifically the timeliness, completeness, and quality of problem identification; and corrective action plans.</li> <li>• Submit timely, accurate, and complete change order proposals or requests for equitable adjustment proposals that meet all FAR requirements, including compliance with the formatting requirements in FAR 15.408, Table 15-2.</li> <li>• Comply with federal and departmental acquisition regulations, procedures, and guidance (including contract change proposal timeliness and quality pursuant to DOE Policy Flash 2008-39, dated April 25, 2008).</li> <li>• Comply with contract requirements not covered by other performance incentives.</li> <li>• Demonstrate continuous improvement in the safety culture and perform work safely and in a compliant manner that assures the workers, public, and environment are protected from adverse consequences.</li> </ul>	Branch	Ruscitto