



Department of Energy
Richland Operations Office
P.O. Box 550
Richland, Washington 99352

15-PRO-0111

JAN 30 2015

Ms. H. P. Mooers, President
HPM Corporation
4304 W. 24th Ave, Suite 100
Kennewick, Washington 99338

Dear Ms. Mooers:

CONTRACT NO. DE-EM0002043 – HPM CORPORATION (HPMC) FISCAL YEAR (FY)
2014 PERFORMANCE ASSESSMENT AND PERFORMANCE FEE DETERMINATION

The U.S. Department of Energy Richland Operation Office (RL) has completed its evaluation of HPMC's performance for the period of October 1, 2013, through September 30, 2014. As the Fee Determination Official for RL, I am pleased to inform you that HPMC has earned \$280,705.00 in fee, equivalent to approximately 90.55 percent of the available fee for said period. The enclosure to this letter summarizes RL's evaluation.

If you have any questions, please contact me, or your staff may contact Karen L. Flynn, Assistant Manager for Mission Support, at (509) 376-7323.

Sincerely,

A handwritten signature in black ink that reads "Stacy Charboneau".

Stacy Charboneau
Manager

PRO:MAZ

Enclosure

cc w/encl:
L. A. Mills, HPMC
K. K. Phillips, HPMC

RL's Fiscal Year 2014 Fee Evaluation Summary

Contractor: HPM Corporation (HPMC)

Contract: Occupational Medical Services at DOE Hanford **Contract Number:** DE-EM0002043

Award Period: October 2013 through September 2014

Basis of Evaluation: Performance and Evaluation Plan (PEMP) for Fiscal Year (FY) 2014

Award Fee Available: \$310,000.00 **Award Fee Earned:** \$280,705.00

Award Fee Area Adjectival Ratings:

| Performance Incentive | Adjectival Rating | Allocated Percent | Earned Percent | Amount Available | Amount Earned |
|-----------------------------------|-------------------|-------------------|----------------|---------------------|---------------------|
| 1.0: Worker Health and Well-Being | Excellent | 40% | 38.2% | \$124,000.00 | \$118,420.00 |
| 2.0: Customer Satisfaction | Very Good | 30% | 24.75% | \$93,000.00 | \$76,725.00 |
| 3.0: Operational Effectiveness | Excellent | 30% | 27.6% | \$90,000.00 | \$85,560.00 |
| Total | | 100% | 90.55% | \$310,000.00 | \$280,705.00 |

The Contractor met or exceeded the majority of performance goals and objectives for the performance period.

Significant Achievements:

A focused Federal Occupational Health (FOH) independent assessment of HPMC Tank Farm Medical Monitoring Program included an overall look at HPMC delivery of occupational medical services to the Hanford Site. FOH rated HPMC clinical operations as "Excellent" reflecting the contractor's high quality of services provided. The FOH reported HPMC is in compliance with the federal, state, and local regulations and guidelines as well as the industry standards it used to perform its assessment. The assessment also recognizes the medical, professional, support, and management personnel at HPMC are well qualified.

HPMC earned a high rating in patient satisfaction, reflecting survey responses from patients regarding their experiences with HPMC and the clinic. Of particular note are the high HPMC achievements in response to two patient survey questions "test and treatment" and "overall assessment" which directly related to how the patient felt they were treated by HPMC.

HPMC has numerous activities ongoing in support of Stakeholder Communications, both internal to the Hanford Site and external. HPMC was noted for their strong support to activities coordinated by the DOE Office of Communications and External Affairs.

Significant Deficiencies: None.

The FY 14 PEMP for this contract is available at:

http://www.hanford.gov/files.cfm/contracts_HPM_Contract_Modifications_015.pdf.