

RL's Fiscal Year 2013 Fee Evaluation Summary

Contractor: Mission Support Alliance, LLC (MSA)

Contract: Mission Support Contract **Contract Number:** DE-AC06-09RL14728

Award Period: October 2012 through September 2013

Basis of Evaluation: Performance Evaluation and Measurement Plan (PEMP)

Award Fee Available: \$21,030,647 **Award Fee Earned:** \$19,352,402 (92%)

Award Fee Area Adjectival Ratings:

Objective: Excellent (96%) \$12,117,859

Subjective: Very Good (86%) \$7,234,543

The contractor met or exceeded the majority of performance goals and objectives for the performance period.

Significant Achievements: MSA worked collaboratively with RL to make positive changes to the Mission Support Contract (MSC) that aids in the management and reconciliation of obligated funds. MSA supported a revision to Clause B.4, Contract Cost and Contract Fee, language and tables to separately track direct-funded work from other Hanford contractor (OHC) usage-based services (UBS). This modification to MSC Clause B.4 significantly improves the presentation of the MSC work and its funding relationship.

MSA has continually improved inter-contractor collaboration and interface issue resolution through utilization and execution of the Contractor Interface Board (CIB) function. MSA has actively used the CIB to bring the results of business case analyses before the OHC for consideration and concurrence. This has led to improved trust on the part of OHCs with respect to the results of the analyses and recommendations presented to DOE by MSA being seen as fair and representing the best interest of government by all participants in the analysis activities.

MSA did an excellent job of flowing down Integrated Safety Management System and safety expectations to its subcontractors. MSA received three Stars of Excellence from DOE for the Mission Support Services, Volpentest Hazardous Materials Management and Emergency Response, and Safeguards and Security organizations. These awards recognize tremendous efforts in the DOE Voluntary Protection Program. These awards represent a 75% reduction of injuries and days away, restricted and transferred case rates for like industries.

Significant Deficiencies: None.