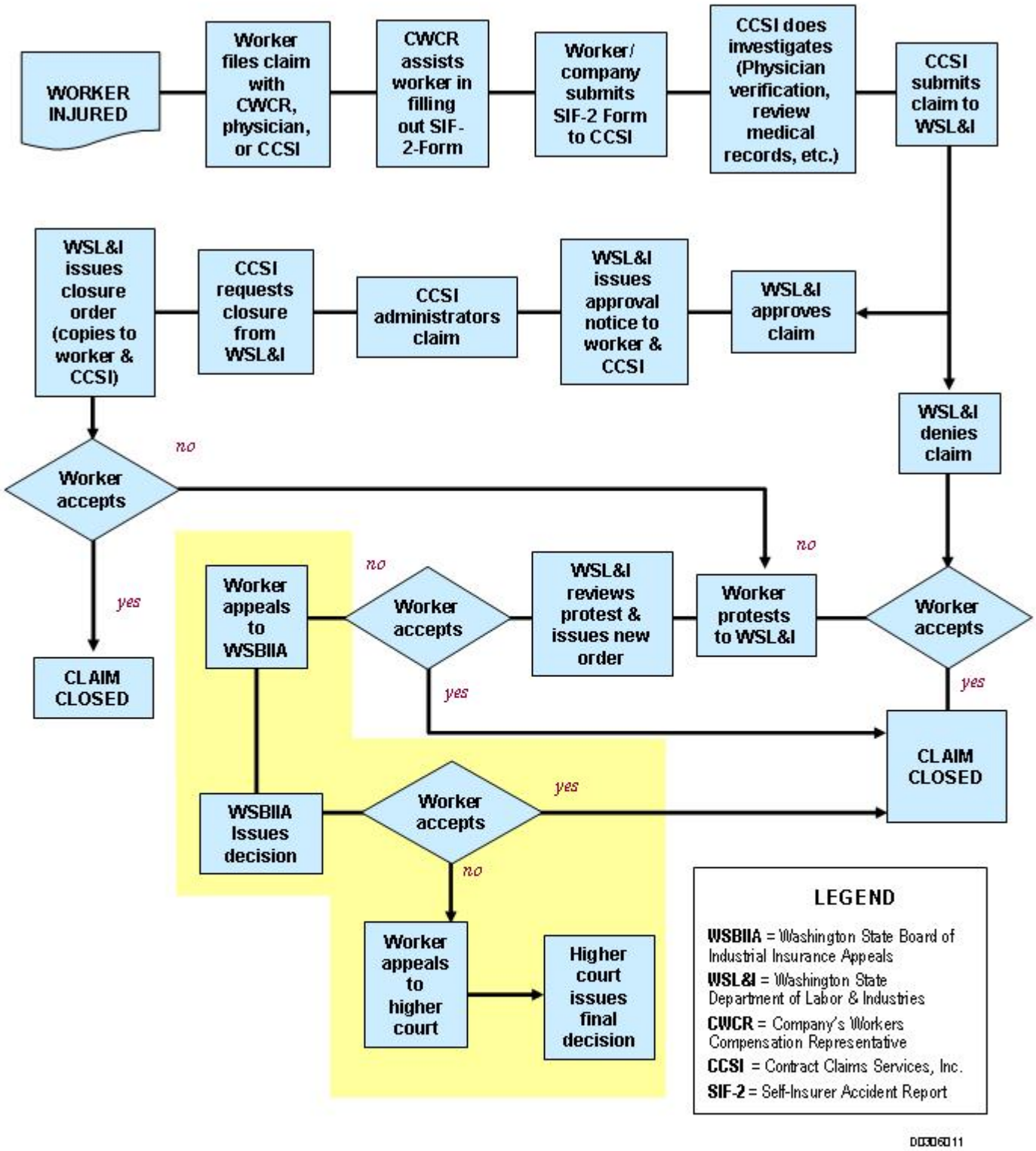
WORKER INJURED
Worker files claim with CWCR, physician, or CCSI
CWCR assists worker in filling out SIF-2-Form
Worker/ company submits SIF-2 Form to CCSI
CCSI does investigates (Physician verification, review medical records, etc.)
CCSI submits claim to WSL&I
WSL&I approves claim
WSL&I issues approval notice to worker & CCSI
CCSI administrators claim
CCSI requests closure from WSL&I
WSL&I issues closure order (copies to worker & CCSI)
Worker accepts
no
yes
CLAIM CLOSED
WSL&I denies claim
Worker accepts
no
yes
CLAIM CLOSED
Worker protests to WSL&I
WSL&I reviews protest & issues new order
Worker accepts
no
yes
Worker appeals to WSBIIA
WSBIIA Issues decision
Worker accepts
yes
no
Worker appeals to higher court
Higher court issues final decision
LEGEND
WSBIIA = Washington State Board of Industrial Insurance Appeals
WSL&I = Washington State Department of Labor & Industries
CWCR = Company's Workers Compensation Representative
CCSI = Contract Claims Services, Inc.
SIF-2 = Self-Insurer Accident Report
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