

HPMC Occupational Medical Services

2016-2017 Strategic Plan



Serving Hanford Workers Since 2012

HPMC OCCUPATIONAL
MEDICAL SERVICES

2016 - 2017 Strategic Plan Goals

1. Care Experience
2. Financial Stewardship
3. Workforce Development
4. IT Infrastructure

CARE EXPERIENCE

Goal 1

Consistently deliver high-quality occupational medical services that are compassionate and patient-centered.

2016-2017 Strategic Initiatives

- Provide a culture of safety, respect and caring.
- Provide standardized high-quality, occupational medical patient-centered services.
- Anticipate and coordinate patient care transitions through all levels of service, and between all provider types.
- Engage patients, stakeholders, medical providers, and staff in the identification and implementation of process improvement strategies.
- Develop a Patient-Centered Occupational Medical Services Model supported by information exchange, communication systems, and imagination.

FINANCIAL STEWARDSHIP

Goal 2

Secure the financial future of HPMC Occupational Medical Services.

2016-2017 Strategic Initiatives

- Consistently manage within contract budget for both fixed price and cost reimbursement.
- Improve financial analytic capabilities to maximize expense management and support timely, ethical decision-making.
- Train and support managers and leaders in using data and analysis to most efficiently manage operations.

WORKFORCE DEVELOPMENT

Goal 3

Recruit, develop, and retain a highly competent, motivated and innovative workforce.

2016-2017 Strategic Initiatives

- Attract and employ top talent through competitive recruitment strategies, job design, and high career value.
- Develop a leadership system with strong vision and strategy that cultivates high performers, provides clear direction, and promotes front line engagement.
- Ensure workforce is trained in the latest occupational medical services innovations and technology to meet our mission.
- Provide regular training and development opportunities for workforce to support career growth and expansion of responsibilities.

IT INFRASTRUCTURE

Goal 4

Continue improvement of IT infrastructure.

2016-2017 Strategic Initiatives

- Maintain health information.
- Provide input and recommendations to the Department of Energy to attain a certified electronic health record system and replacement of the Employee Job Task Analysis (EJTA).
- Remain committed to the advancement of medical record security through the best means possible working within contract terms.