



## BENEFITS CONTACTS

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Our benefit plans can seem complicated and confusing, and sometimes require help in figuring out the answers. Some questions are very specific to your situation and are likely to be covered in a written summary.

Generally, when you have a question or a problem, you will get best results by doing the following:

**FIRST:** Call the Customer Service number for the vendor who provides or administers the plan. They are there to answer your questions and help you resolve problems with their plan.

**SECOND:** You can contact Benefits Administration if you still don't have an answer or explanation. You can send a cc: Mail message to [\\*Benefits - HEWT](#) or you can call Benefits Administration. You may also find the answer you are looking for by clicking on the "How do I..." link or the "Need Answers" link. In either case, someone will respond to your question as soon as possible.

## MEDICAL

<b><u>UnitedHealthCare PPO-N</u></b>	
Internet Address	<a href="http://www.uhc.com">http://www.uhc.com</a>
Provider Search	<a href="http://www.provider.uhc.com/hewt">http://www.provider.uhc.com/hewt</a>
Phone	1-866-249-7606
<a href="#">Site Forms</a>	<a href="#">UnitedHealthCare Medical Claim Transmittal</a>
<b><u>UnitedHealthcare Inc (Vision)</u></b>	
Internet Address	<a href="http://www.spectera.com/">http://www.spectera.com/</a>
Phone	1-800-638-3120
<b><u>United Behavioral Care</u></b>	
LifeHelp EAP	1-800-788-5614
Internet Address	<a href="http://www.liveandworkwell.com">http://www.liveandworkwell.com</a> If asked for an Access Code, enter 702633
<b><u>Group Health OPTIONS</u></b>	
Customer Service Phone Number	1 (888) 901-4636
Internet Address	<a href="http://www.ghc.org">http://www.ghc.org</a>
E-mail	<a href="mailto:customer@ghc.org">customer@ghc.org</a>
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## DENTAL

<b>Willamette Dental of Washington, Inc. Plan (WDW)</b>	
Internet Address	<a href="http://www.willamettedental.com">http://www.willamettedental.com</a>
Phone	1-800-360-1909 1-800-359-6019 (to schedule an appt)
<b>Washington Dental (Washington Dental "Core" and "Buy-Up" plans)</b>	
Phone	1-800-554-1907
Internet Address	<a href="http://www.deltadentalwa.com">http://www.deltadentalwa.com</a>

## PRESCRIPTION

Express Scripts, Inc. Mail Order Prescription Drugs (For UnitedHealthCare PPO Only)	
Phone	1-800-796-7518
Internet Address	<a href="http://www.express-scripts.com">http://www.express-scripts.com</a>
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## FLEXIBLE SPENDING

Health Care and Dependent Care	
Phone	1-877-311-7849
<a href="#">Site Forms</a>	Click GO and wait for form... Bottom of Form
<a href="#">back to the top</a>	

## LIFE INSURANCE

Group Universal Life (Seabury & Smith)	
Phone	1-800-642-5726
Internet Address	<a href="http://www.service.perplans.com">http://www.service.perplans.com</a>
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## DISABILITY

Information on Short-Term and Long-Term Disability	
Intranet Address (must be on Hanford computer)	<a href="http://www7.rl.gov/rapidweb/HRWEB/index.cfm?PageNum=29">http://www7.rl.gov/rapidweb/HRWEB/index.cfm?PageNum=29</a>
Phone	Last name begins with A – J: 376 – 1625 Last name begins with K – Z: 376 - 9723
<a href="#">Site Forms</a>	<a href="#">SHORT-TERM DISABILITY - PHYSICIANS CERTIFICATION – HANFORD EMPLOYEE WELFARE TRUST</a>
E-mail	<a href="#">*Benefits - HEWT</a>

## INVESTMENTS/SAVINGS

Vanguard Investments/Savings	
Phone	1-800-523-1188
Internet Address	<a href="http://www.vanguard.com">http://www.vanguard.com</a>
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## WORKERS COMP

Workers Compensation Information	
Phone	1(509) 376-8833
Intranet Address (must be on Hanford computer)	<a href="http://www7.rl.gov/rapidweb/HRWEB/index.cfm?PageNum=90">http://www7.rl.gov/rapidweb/HRWEB/index.cfm?PageNum=90</a>
E-mail	<a href="#">*Benefits - HEWT</a>
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## BENEFITS

Benefits Administration	
Phone	1(509) 376-6962
Intranet Address (must be on Hanford computer)	<a href="http://www7.rl.gov/rapidweb/HRWEB/index.cfm?PageNum=11">http://www7.rl.gov/rapidweb/HRWEB/index.cfm?PageNum=11</a>
E-mail	<a href="#">*Benefits - HEWT</a>
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## LONG-TERM CARE

For Information on Long-Term Care, please call **1(800) 932-1132**