



Mission Support Alliance

Statement of Work

Title: Iridium Satellite Telephone Services

Revision Number: 0

Date: September 6, 2017

1.0 INTRODUCTION / BACKGROUND

Mission Support Alliance (MSA) has a requirement for Satellite Telephone services to provide Emergency Service Providers (Hanford Patrol, Hanford Fire Department, Emergency Preparedness, and Radiological Assistance Program) additional emergency communications in the event of an emergency that prevents the use of standard commercial means of voice communications.

2.0 OBJECTIVE

Emergency Providers have a specific mission and defense strategy during emergencies. Having the Satellite phones provides a means of communications should an emergency or disaster occur.

3.0 DESCRIPTION OF WORK – SPECIFIC

Subcontractor shall provide Satellite Telephone Services as requested by MSA for their emergency organizations (Hanford Patrol, Hanford Fire Department, Emergency Preparedness, and Radiological Assistance Program).

Contractor shall make available a “postpaid” calling plan to support existing telephones/numbers currently in the field. In addition to the calling plan, MSA may acquire Iridium Phone accessories or Iridium Phone maintenance or repair services on an as required basis.

Current MSA Satellite Phones

Phone Number	Assignee	Brand	Model	Type/Serial #
881622413657	Emergency Operations Center (EOC)	Motorola	9505 MS1-20	Portable Iridium 300001001617190
881622413658	EOC	Motorola	9505 MS1-20	Portable Iridium 300001001614190
881622413659	Hanford Fire Department (HFD) - Dispatch	Motorola	9505 MS1-20	Portable Iridium 300001001612200
881622413660	HFD - Dispatch	Motorola	9505 MS1-20	Portable Iridium 300001001613190



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Phone Number	Assignee	Brand	Model	Type/Serial #
881622413661	Patrol Operations Center		957 HAC	Desktop Iridium K071101015726301
881622413662	Patrol Unit 30	Motorola	9505 MS1-20	Portable Iridium
881622413663	Patrol Shift Commander	Motorola	9595A	Portable Iridium
881622446836	Radiological Assistance Program (RAP)	Motorola	9505A	Portable Iridium
881622446835	RAP	Motorola	9505A	Portable Iridium
881622454032	Patrol Recall	Motorola	9505 MS1-20	Portable Iridium
881622454031	Patrol Tactical Support Group	Motorola	9505 MS1-20	Portable Iridium

4.0 REQUIREMENTS

All work shall be performed in strict accordance with the following requirements and any documents, which by this reference are made a part of the Statement of Work.

General

For any work performed on the Hanford Site or any MSA controlled facility, the provisions of the On Site Services Special Provisions, will apply to Subcontractor personnel.

4.1 Engineering Requirements

N/A

4.2 Environment, Safety, & Health (ES&H) Requirements

The Subcontractor shall exercise a degree of care commensurate with the work and the associated hazards. The Subcontractor shall ensure that management of safety and environmental functions and activities is an integral and visible part of the Subcontractor's work planning and execution processes. The Subcontractor shall flow down safety and environmental requirements to the lowest tier Subcontractor performing work on the Hanford site commensurate with the risk and complexity of the work.

Subcontractors and its lower-tier subcontractors shall be responsible to complete an Employee Job Task Analysis (EJTA) in accordance with MSC-PRO-11058 for any of the following situations:



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- For any subcontractor employee who will be on the Hanford Site for more than 30 days in a year.
- For any subcontractor employee who may potentially be exposed to hazards (e.g. radiological, beryllium, hazardous wastes, noise) while performing in accordance with the subcontract statement of work.
- For any subcontractor employee enrolled in a medical or exposure monitoring program required by 10 CFR 851, and/or any other applicable federal, state or local regulation or other obligation.

If any of the above conditions are met, the subcontractor and its lower-tier subcontractor employee is to have a current approved EJTA prior to that employee beginning work on the Hanford Site.

Buyer's Safety and Health Procedures are available on the internet at <http://www.hanford.gov/pmm/page.cfm/Construction>. The documents on this site are kept current and are available for Subcontractors and lower-tier Subcontractor use.

4.3 Quality Assurance (QA) Requirements

N/A

4.4 Government Property

N/A

5.0 PERSONNEL REQUIREMENTS

5.1 Training and Qualifications

The following types of training and professional qualifications are preferred:

- Previous Hanford Site Safety Summit facilitation experience.
- Detailed knowledge of ISMS, VPP, HPI and their application in the work environment at Hanford.
- Knowledge of root cause analysis and its application to effectively resolve safety issues.
- Familiarization with Hanford Site safety practices and culture.
- Experience as a moderator between management and union personnel relative to safety concerns and operational concerns impacted by safety



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Subcontractor shall ensure that its personnel meet and maintain the appropriate training, qualification and certification requirements.

The following types of training qualifications are required:

Required Qualifications:

N/A

5.2 Security and Badging Requirements

For any on site work, see Special Provisions – On Site Services for details.

Subcontractor employees will be required to submit to vehicle searches and not personally carry or transport certain prohibited articles.

5.3 Work Location / Potential Access Requirements

N/A

5.4 Site Access and Work Hours

Hanford personnel at the Hanford Site work a standard 4/10 schedule. The standard work week consist of ten (10) hours of work between 6:00 am and 4:30 pm, with one-half hour designated as an unpaid period for lunch, Monday through Thursday.

Work performed outside normal operating hours shall be coordinated and/or approved through the BTR and/or the Contract Specialist prior to performing the work.

6.0 MEETINGS

Subcontractor shall participate in all meetings as required by the Buyer's Technical Representative (BTR).

7.0 DELIVERABLES AND PERFORMANCE SCHEDULE REQUIREMENTS

7.1 Deliverables

As noted in Sections 2.0 and 3.0.

7.2 Schedule

Start Date: Upon Contract Award

Completion Date: September 28, 2022



8.0 SPECIAL REQUIREMENTS

N/A