

# Computer Protection Program says beware of SPAM

The volume of SPAM, the electronic equivalent of the junk mail you get through the U.S. Postal Service, is increasing on the Hanford Site.

While much of the SPAM sent to the Hanford Site is being blocked, some is still getting through. Over the past six months, Fluor Hanford's Information Resource Management has seen a 45-percent increase in the volume of SPAM being blocked from entering the site's e-mail system. In December, messages that originated from approximately 26,000 different sender addresses were blocked.

Each e-mail message coming to the site is scanned to determine whether or not it comes from a known SPAM address. Messages are also scanned for suspect attachments or content. Any suspect message is quarantined and then reviewed to ensure that legitimate traffic isn't being stopped.

Despite the successes, some messages are still getting through. **Should you receive any SPAM, here are some simple steps you should take:**

- Do not respond to the message or forward it to someone else.
- If the message appears to originate from a foreign national, inform the Counterintelligence Office before taking any other action.
- If the Counterintelligence Office does not need to be involved, simply delete the message.

**You can do several things to limit the amount of SPAM you get:**

- Do not reply to the link provided at the bottom of the message to "opt out" or "unsubscribe." Consider the source of the e-mail or solicitation. "Spammers" are looking for valid addresses and may sell your address to another address-list dealer.
- Be careful to whom you provide your e-mail address. Responding to pop-up surveys; joining a mailing list for technical journals, stock quotes or other news updates; creating a member profile on a Web site; ordering merchandise on-line; replying to or forwarding an e-mail off-site; and even putting your business card in a bowl to win something are examples of ways your e-mail address may end up on a SPAM list.
- When you send an e-mail message to a large number of individuals, use the BCC (blind carbon copy) address block instead of the TO address block. Individuals named in the BCC list cannot see the other names in the BCC address list.

**If you have any questions about SPAM, contact your company's Computer Protection Program manager, listed below, for more information.**

## Computer Protection Program manager contacts:

- Department of Energy Richland Operations Office and the Office of River Protection  
**Nancy Schreckhise . . . 376-8966**
- Fluor Project Hanford team and CH2M HILL Hanford Group  
**Christie Thompson . . . 376-0237**
- Pacific Northwest National Laboratory  
**J.D. Fluckiger. . . . . 375-2286**
- Hanford Environmental Health Foundation  
**Jan Spencer. . . . . 376-7830**
- Bechtel Hanford  
**Tom Walters . . . . . 372-9136**

## Counterintelligence contacts:

- PNNL & Fluor (including subcontractors),  
**Greg Chartrand. . . . . 372-6868**
- All others  
**Mark Hanneman. . . . . 373-1865**