

<b>AMENDMENT OF SOLICITATION/MODIFICATION OF CONTRACT</b>			1. CONTRACT ID CODE	PAGE 1 OF 4 PAGES
2. AMENDMENT/MODIFICATION NO. <b>M005</b>	3. EFFECTIVE DATE <b>See Block 16C</b>	4. REQUISITION/PURCHASE REQ. NO. <b>06-05RL14661.501</b>	5. PROJECT NO. (If applicable)	
8. ISSUED BY <b>U.S. Department of Energy Richland Operations Office P. O. Box 550, MSIN A7-80 Richland, WA 99352</b>		7. ADMINISTERED BY (If other than item 6) <b>Same as item 6.</b>		
8. NAME AND ADDRESS OF CONTRACTOR (No. Street, county, State and ZIP Code) <b>CCSI, L.P. 300 East Royal Lane Suite 200 Irving, TX 75039 ATTN: Lisa McManus</b>			(4)	9A. AMENDMENT OF SOLICITATION NO.
				9B. DATED (SEE ITEM 11)
			√	10A. MODIFICATION OF CONTRACT/ORDER NO. <b>DE-AC06-05RL14661</b>
				10B. DATED (SEE ITEM 13) <b>08/23/2004</b>
CODE	FACILITY CODE			

**11. THIS ITEM ONLY APPLIES TO AMENDMENTS OF SOLICITATIONS**

The above numbered solicitation is amended as set forth in Item 14. The hour and date specified for receipt of Offers  is extended,  is not extended. Offers must acknowledge receipt of this amendment prior to the hour and date specified in the solicitation or as amended, by one of the following methods:  
 (a) By completing Items 8 and 15, and returning one (1) copy of the amendment; (b) By acknowledging receipt of this amendment on each copy of the offer submitted; or (c) By separate letter or telegram which includes a reference to the solicitation and amendment numbers. FAILURE OF YOUR ACKNOWLEDGMENT TO BE RECEIVED AT THE PLACE DESIGNATED FOR THE RECEIPT OF OFFERS PRIOR TO THE HOUR AND DATA SPECIFIED MAY RESULT IN REJECTION OF YOUR OFFER. If by virtue of this amendment you desire to change an offer already submitted, such change may be made by telegram or letter, provided each telegram or letter makes reference to the solicitation and this amendment, and is received prior to the opening hour and data specified.

12. ACCOUNTING AND APPROPRIATION DATA (If required)

**13. THIS ITEM APPLIES ONLY TO MODIFICATIONS OF CONTRACTS/ORDERS, IT MODIFIES THE CONTRACT/ORDER NO. AS DESCRIBED IN ITEM 14.**

(4)	A. THIS CHANGE ORDER IS ISSUED PURSUANT TO: (Specify authority) THE CHANGES SET FORTH IN ITEM 14 ARE MADE IN THE CONTRACT ORDER NO. IN ITEM 10A.
	B. THE ABOVE NUMBERED CONTRACT/ORDER IS MODIFIED TO REFLECT THE ADMINISTRATIVE CHANGES (such as changes in paying office, appropriation data, etc.) SET FORTH IN ITEM 14, PURSUANT TO THE AUTHORITY OF FAR 43.103(b).
	C. THIS SUPPLEMENTAL AGREEMENT IS ENTERED INTO PURSUANT TO AUTHORITY OF:
X	D. OTHER (Specify type of modification and authority) <b>Contract Clause F.3 titled "Reporting Requirements" &amp; Mutual Agreement of the Parties</b>

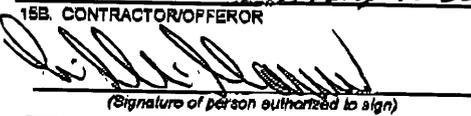
E. IMPORTANT: Contractor  is not,  is required to sign this document and return 1 copie(s) to the issuing office.

14. DESCRIPTION OF AMENDMENT/MODIFICATION (Organized by UCI section headings, including solicitation/contract subject matter where feasible.)

The purpose of this modification is to change contract Section C and Section F.

REPLACEMENT PAGES C-3 THROUGH C-4 AND F-2 ARE ATTACHED.

Except as provided herein, all terms and conditions of the document referenced in Item 9A or 10A, as heretofore changed, remains unchanged and in full force and effect.

15A. NAME AND TITLE OF SIGNER (Type or print) <b>Lisa M. McManus, President</b>		15A. NAME AND TITLE OF CONTRACTING OFFICER (Type or print) <b>JAN OSSO</b>	
15B. CONTRACTOR/OFFEROR  (Signature of person authorized to sign)	15C. DATE SIGNED <b>13 Dec 2005</b>	15B. UNITED STATES OF AMERICA BY  (Signature of Contracting Officer)	15C. DATE SIGNED <b>12-14-2005</b>

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Prescribed by GSA  
FAR (48 CFR) 53.243

- f. provide legal counsel to internal staff as necessary;
- g. provide Registered Nurse (RN) case manager review of medical reports, treatment, or examination and to consult with claimant's authorized treating and/or retained independent medical examinations (IME)/medical examinations (ME) physician(s) to resolve medical questions;
- h. provide written recommendations to DOE requesting approval for IMEs, investigations, and/or vocational rehabilitation services for specific claims; upon approval make the necessary arrangements for such services;
- i. notify DOE of any safety trends or weaknesses identified through performance of this contract;
- j. provide reports and information regarding individual industrial injury and illness claims to DOE, covered site contractors and others as designated by the CO;
- k. evaluate future liability for claims to establish reserves; review reserves on a monthly basis providing notification of substantial reserve changes to the responsible contractor and DOE;
- l. maintain electronic claims files in David/Renaissance database accessible by DOE and others designated by the CO. The individual covered site contractors shall have access to only those portions of the database containing information on the specific claims of their employees. The contractor shall provide training sufficient to enable all parties to operate the system effectively;
- m. conduct monthly meetings with covered site contractors separately to discuss status on open claims. At these monthly meetings the contractor shall be prepared to give complete details on any open claims;
- n. conduct periodic meetings as requested by DOE to discuss matters of general interest to all covered site contractors;
- o. cooperate in audits, reviews or other investigations as designated by the CO;
- p. manage claims that have received a Positive Physicians Panel Determination (PPPD) through the DOE-HQ Office of Worker Advocacy in support of the Energy Employees Occupational Illness Compensation Program Act (any other condition that is identified in an open claim shall be processed in accordance with RCW 51) for claims up to the amendment of the EEOICPA Act, effective October 28, 2004. For claims from October 28, 2004 through contract expiration, the amendment replaced Part D of EEOICPA with Part E. Part E will be administered by the Department of Labor Division of EEOICPA (effective January 24, 2005 per Modification M001).
- q. record all phone calls between claims adjusters and claimants using a Voice Recording Package approved by the government and purchased by CCSI as a reimbursable expense under the contract.
- r. develop, submit for Contracting Officer approval, and use the approved Quality Assurance Surveillance Plan to ensure that all (100 percent of) calls between adjusters and claimants are recorded and a random percentage are monitored for quality assurance in accordance with the Quality Assurance Surveillance Plan.
- s. q. Provide reports to contractor/subcontractor's covered under DOE's self-insurance. The reports will include; 1) Status Report of Individual Claims by Contractor/ Subcontractor;

Name; Claim Numbers, Nature/Type of Injury; Date of Injury; Benefits/Costs Paid. Provided monthly. 2) Open Case Liability Estimate Report by Contractor/ Subcontractor; List of claims by contractor with reserves; amounts of outstanding reserves; and paid reserves. Provided monthly. 3) Report by Contractor/ Subcontractor; Numbers and costs of injuries by injury types/nature, etc; average length of claims, claims costs by received year and claims cost by nature of injury. Provided bi-annually. 4) Annual Statistics Report of Claims; Numbers and costs of claims by injury types/nature, etc; average length of claims by contractor. provided annually. This list of reports does not exempt CCSI from any reports required under RCW 51.

**C.3 Management and Oversight of Insurance Claim Number 8600232**

The Contractor shall provide case management services to include facilitation of the processing of medical claims and coordination of payment of medical expenses for Industrial Insurance Claim number 8600232. Payments made shall be in accordance with Section J, attachment J.6, Arbitration Award dated February 18, 2004.

**C.4 Transition Requirements**

The Contractor shall accomplish transition from the existing provider of workers' compensation claims administrative services between the date of contract award and September 30, 2009. During this transition period, the existing provider will be responsible for delivery of workers' compensation claims administrative services. The Contractor shall implement its proposed Transition Plan, as approved by the Contracting Officer

F.1 Period of Performance

The period of performance (exclusive of the Transition Period) for the work specified in Section C, *Statement of Work*, of this Contract shall commence on October 1, 2004 and continue through September 30, 2006, with three one-year options at the sole discretion of the Government.

F.2 Principal Place of Performance

The principal place of performance of this contract shall be Richland, WA.

F.3 Reporting Requirements

The following are reports required of the Contractor. This list is not complete and is subject to change at the sole discretion of the Contracting Officer or designee. The distribution list, content and format will be determined by the Contracting Officer or designee.

Routine Reporting Requirements			
Title	Content	Frequency	Recipient
Claims Assignment, New Claims, and Claims Closure Report	Summary of all claims 1) opened, 2) closed, during the previous month and 3) summary of current claims, by Adjuster	Monthly	DOE-RL Program Manager
Claims Assignment, New Claims, and Claims Closure Report	Summary of all claims 1) opened, 2) closed, during the previous month and 3) summary of current claims, by Contractor/ Subcontractor	Monthly	DOE-RL Program Manager
Financial Report on Claimant Benefit Payment Account	List of all checks paid detailing check number, payee, payment amount, and beginning and ending balance of the account	Monthly	DOE-RL FMD
Report of Records Holdings	Identifies volume of active records being maintained by Contractor	Annually	RL-SID
Records Inventory and Disposal Schedules	Identifies active records and approved schedule for disposition of records	Annually	RL-SID