

Tri-Party Agreement Agencies Annual Hanford Public Involvement Survey



1. How do you usually receive information about Hanford topics? (Please select all that apply)

		Response Percent	Response Count
Advisory Board		23.7%	22
Citizens Group		32.3%	30
Ecology website		21.5%	20
Hanford.gov website		33.3%	31
Hanford Listserv (email)		54.8%	51
Hanford Mailing (postal)		12.9%	12
Newspaper		48.4%	45
Radio		26.9%	25
Social Media (Facebook, Twitter, etc.)		26.9%	25
Television		17.2%	16
Work Announcements		11.8%	11
I don't usually see information about Hanford issues		3.2%	3
Other (please specify)		21.5%	20
		answered question	93
		skipped question	0

2. How would you prefer to receive information about Hanford topics? (Please select top 3)

		Response Percent	Response Count
Advisory Board		21.5%	20
Citizens Group		23.7%	22
Ecology website		25.8%	24
Hanford.gov website		23.7%	22
Hanford Listserv (email)		62.4%	58
Hanford Mailing (postal)		10.8%	10
Newspaper		43.0%	40
Radio		19.4%	18
Social Media (Facebook, Twitter, etc.)		25.8%	24
Television		18.3%	17
Work Announcements		10.8%	10
	Other (please specify)		6
answered question			93
skipped question			0

3. Which group(s) do you represent? (Please select all that apply)

		Response Percent	Response Count
Advisory Board	<input type="checkbox"/>	13.5%	12
Business/Industry	<input type="checkbox"/>	3.4%	3
Citizens Group	<input type="checkbox"/>	23.6%	21
Federal Government	<input type="checkbox"/>	4.5%	4
General Public	<input checked="" type="checkbox"/>	66.3%	59
Hanford Workforce	<input type="checkbox"/>	15.7%	14
State Government	<input type="checkbox"/>	5.6%	5
Tribal Nation	<input type="checkbox"/>	3.4%	3
	Other (please specify)		11
answered question			89
skipped question			4

4. How far in advance are you usually notified about an upcoming Hanford public involvement activity?

		Response Percent	Response Count
Less than a week		12.9%	12
1 week		6.5%	6
2 weeks		28.0%	26
3-4 weeks		30.1%	28
More than 4 weeks		10.8%	10
I don't usually hear about upcoming activities		11.8%	11
answered question			93
skipped question			0

5. How far in advance would you like to be notified about an upcoming Hanford public involvement activity?

		Response Percent	Response Count
Less than a week		0.0%	0
1 week		8.7%	8
2 weeks		23.9%	22
3-4 weeks		47.8%	44
More than 4 weeks		19.6%	18
answered question			92
skipped question			1

6. Please rate the quality of notices you have received from TPA agencies.

		Response Percent	Response Count
Excellent		8.7%	8
Good		37.0%	34
Average		27.2%	25
Poor		8.7%	8
Very poor		5.4%	5
I have not seen a notice		13.0%	12
answered question			92
skipped question			1

7. Did you comment on any of these Hanford-related topics in 2012?

	Yes	No	Unaware of the opportunity	Rating Count
Hanford Budget and Cleanup Priorities (March-April)	23.2% (19)	46.3% (38)	30.5% (25)	82
Proposed changes for Hanford's permit for the Liquid Effluent Retention Facility and Effluent Treatment Facility and 400 Area Waste Management Unit (April-June)	8.8% (7)	56.3% (45)	35.0% (28)	80
Hanford Dangerous Waste Permit reissue (May-October)	29.3% (24)	39.0% (32)	31.7% (26)	82
Sanitary sewer lagoon for Hanford's central plateau (May-June)	5.2% (4)	51.9% (40)	42.9% (33)	77
Hanford Air Operating Permit renewal (June-August and December-January 2013)	9.1% (7)	51.9% (40)	39.0% (30)	77
Proposed cleanup plan to address contaminated groundwater in Hanford's central plateau (200-UP-1 OU) (July-August)	21.8% (17)	46.2% (36)	32.1% (25)	78
Draft air permit for diesel generator in Hanford's 200 East Area (October-November)	1.3% (1)	53.2% (41)	45.5% (35)	77
Diesel-fired water heaters for tank retrieval (air permit) (December-January 2013)	1.3% (1)	52.6% (40)	46.1% (35)	76
Draft Injury Assessment Plan for the Hanford Natural Resource Damage Assessment (November-January 2013)	9.2% (7)	47.4% (36)	43.4% (33)	76
Draft Environmental Assessment for the expansion of borrow areas on the Hanford Site (December-January 2013)	3.9% (3)	51.9% (40)	44.2% (34)	77
Proposed TPA changes to prioritize				

additional cleanup work (December-January 2013)	15.2% (12)	46.8% (37)	38.0% (30)	79
Renewal, State Waste Discharge Permit for Miscellaneous Streams (December-February 2013)	9.1% (7)	50.6% (39)	40.3% (31)	77
			answered question	85
			skipped question	8

8. Please select and rate the public involvement activities you attended in 2012.

	5-Excellent	4-Good	3-Average	2-Poor	1-Very Poor	NA-not applicable	Rating Count
Waste Treatment Plant Open House (March)	4.4% (3)	1.5% (1)	5.9% (4)	2.9% (2)	1.5% (1)	83.8% (57)	68
2014 Hanford Budget and Cleanup Priorities Public Meeting and Webinar (March)	1.5% (1)	8.8% (6)	2.9% (2)	1.5% (1)	0.0% (0)	85.3% (58)	68
Hanford Site-Wide Permit Workshop (May)	1.4% (1)	8.5% (6)	4.2% (3)	4.2% (3)	0.0% (0)	81.7% (58)	71
Proposed Changes for Hanford's Permit for the Liquid Effluent Retention Facility and Effluent Treatment Facility and 400 Area Waste Management Unit Public Meeting (May)	0.0% (0)	0.0% (0)	4.5% (3)	1.5% (1)	0.0% (0)	93.9% (62)	66
Public hearings on the Draft Hanford Site-Wide Permit held in Seattle, Portland, Spokane, and Richland (May/June)	2.8% (2)	9.9% (7)	8.5% (6)	4.2% (3)	1.4% (1)	73.2% (52)	71
TPA Quarterly Public Involvement Planning Meetings (June/October)	4.5% (3)	4.5% (3)	1.5% (1)	1.5% (1)	0.0% (0)	88.1% (59)	67
Hanford River Corridor Cleanup Workshops held in Seattle, Portland, Hood River, and Richland (June)	5.8% (4)	4.3% (3)	5.8% (4)	1.4% (1)	0.0% (0)	82.6% (57)	69
HAB Committee of the Whole on Hanford Site-Wide Permit (August)	3.0% (2)	7.6% (5)	0.0% (0)	0.0% (0)	0.0% (0)	89.4% (59)	66
Additional public hearings on the							

Draft Hanford Site-Wide Permit held in Richland, Portland, and Seattle (August/September)	2.9% (2)	8.6% (6)	5.7% (4)	4.3% (3)	0.0% (0)	78.6% (55)	70
Final Tank Closure & Waste Management EIS Webinar Meeting (December)	1.5% (1)	3.0% (2)	3.0% (2)	4.5% (3)	3.0% (2)	85.1% (57)	67
answered question							76
skipped question							17

9. In which city are you most likely to attend a public meeting/workshop?

		Response Percent	Response Count
Richland		44.4%	36
Seattle		25.9%	21
Portland		19.8%	16
Hood River		4.9%	4
Spokane		4.9%	4
Other (please specify)			7
answered question			81
skipped question			12

10. How would you rate the locations of the public meetings/workshops you attended? (For example, hotel, library, etc.)

		Response Percent	Response Count
Excellent		7.2%	6
Good		30.1%	25
Average		26.5%	22
Poor		2.4%	2
Very poor		0.0%	0
I have not attended a meeting or workshop		33.7%	28
	Why did you like/dislike the location?		7
	answered question		83
	skipped question		10

11. How would you rate the TPA agencies' presentations at the public meetings/workshops you attended?

		Response Percent	Response Count
Excellent		6.0%	5
Good		26.2%	22
Average		22.6%	19
Poor		9.5%	8
Very poor		3.6%	3
I have not seen a presentation		32.1%	27
	Any specific comments?		11
	answered question		84
	skipped question		9

12. How would you rate the dialogue between the public and TPA agency representatives at public meetings/workshops?

		Response Percent	Response Count
Excellent		3.6%	3
Good		18.1%	15
Average		31.3%	26
Poor		14.5%	12
Very poor		2.4%	2
I haven't gone to a meeting or workshop		30.1%	25
	Any specific comments?		11
	answered question		83
	skipped question		10

13. If you provided public comment and your contact information, were you notified when responses to comments were available?

		Response Percent	Response Count
Yes, by email		19.0%	15
Yes, by mail and email		1.3%	1
Yes, by mail		2.5%	2
No, I was not notified		15.2%	12
Not applicable		62.0%	49
	answered question		79
	skipped question		14

14. If you provided public comment(s), how satisfied were you with the response(s)?

		Response Percent	Response Count
Strongly satisfied		0.0%	0
Satisfied		3.9%	3
Neutral		13.2%	10
Unsatisfied		7.9%	6
Strongly unsatisfied		3.9%	3
Not applicable		71.1%	54
	Any specific comments?		6
	answered question		76
	skipped question		17

15. How would you answer the following statement: “I believe that the TPA agencies are interested in my input and participation in Hanford cleanup decisions.”

		Response Percent	Response Count
Strongly agree		4.9%	4
Agree		29.6%	24
Neutral		28.4%	23
Disagree		22.2%	18
Strongly disagree		14.8%	12
	answered question		81
	skipped question		12

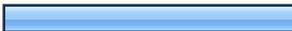
16. How would you answer the following statement: “I believe my input helps influence Hanford cleanup decisions.”

		Response Percent	Response Count
Strongly agree		1.3%	1
Agree		20.3%	16
Neutral		27.8%	22
Disagree		34.2%	27
Strongly disagree		16.5%	13
answered question			79
skipped question			14

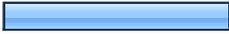
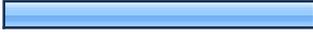
17. Will you participate in future activities on Hanford topics?

		Response Percent	Response Count
Very Likely		46.3%	37
Likely		37.5%	30
Undecided		15.0%	12
Unlikely		1.3%	1
Highly unlikely		0.0%	0
answered question			80
skipped question			13

18. Would you participate in a webinar on Hanford topics?

		Response Percent	Response Count
Very likely		26.3%	21
Likely		43.8%	35
Undecided		16.3%	13
Unlikely		13.8%	11
Very Unlikely		0.0%	0
	Any specific comments?		7
answered question			80
skipped question			13

**19. Which Hanford topics would you most want to discuss or learn about in a public forum?
(Please select top 3)**

		Response Percent	Response Count
Central Plateau cleanup		32.5%	25
Changes to cleanup schedules		32.5%	25
General cleanup progress & challenges		58.4%	45
Hanford after cleanup		28.6%	22
Hanford budgets		33.8%	26
River Corridor cleanup		46.8%	36
Underground storage tanks		74.0%	57
Waste Treatment Plant		61.0%	47
	Other (please specify)		13
		answered question	77
		skipped question	16

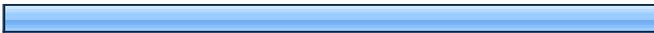
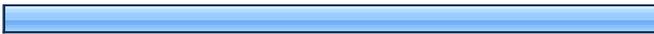
20. Would you like to join the TPA agency email list to receive information about Hanford?

		Response Percent	Response Count
Yes (please provide your email below)		29.5%	23
No, thank you		16.7%	13
I am already on the email list		53.8%	42
If "yes", please provide your email address			29
answered question			78
skipped question			15

21. Please provide us with any other thoughts on public involvement at Hanford.

		Response Count
		34
answered question		34
skipped question		59

22. Geographic information

		Response Percent	Response Count
City/Town:		98.8%	79
State:		98.8%	79
answered question			80
skipped question			13

23. Demographic information (Optional)

Age

	Under 30	30-45	46-65	Over 65
Please select:	9.2% (7)	21.1% (16)	47.4% (36)	22.4% (17)

Gender

	M	F
Please select:	57.3% (43)	42.7% (32)

Race/Ethnicity

	Caucasian	Hispanic	African-American	Asian-American	Native American	Other ethnicity
Please select:	87.3% (62)	1.4% (1)	0.0% (0)	2.8% (2)	0.0% (0)	8.5% (6)

answered question

skipped question