

## RL's Fiscal Year 2013 Fee Evaluation Summary

**Contractor:** HPM Corporation (HPMC)

**Contract:** Occupational Medical Services at DOE Hanford   **Contract Number:** DE-EM0002043

**Award Period:** October 2012 through September 2013

**Basis of Evaluation:** Performance Evaluation and Measurement Plan (PEMP)

**Award Fee Available:** \$300,000.00       **Award Fee Earned:** \$284,250.00

### Award Fee Area Adjectival Ratings:

Performance Incentive	Adjectival Rating	Allocated Percent	Earned Percent	Amount Available	Amount Earned
1.0: Worker Health and Well-Being	Excellent	40%	40%	\$120,000.00	\$120,000.00
2.0: Customer Satisfaction	Very Good	30%	24.75%	\$90,000.00	\$74,250.00
3.0: Operational Effectiveness	Excellent	30%	30%	\$90,000.00	\$90,000.00
<b>Total</b>	<b>Excellent</b>	<b>100%</b>	<b>94.75%</b>	<b>\$300,000.00</b>	<b>\$284,250.00</b>

The Contractor met or exceeded the majority of performance goals and objectives for the performance period.

### Significant Achievements:

The Federal Occupational Health (FOH) agency, in its annual assessment, rated HPMC "excellent." The FOH reported HPMC is in compliance with the federal, state, and local regulations and guidelines as well as the industry standards it used to perform its assessment. The FOH annual assessment reflects the contractor's high quality of services provided. The assessment also recognizes the medical, professional, support, and management personnel at HPMC are well qualified.

HPMC received a 94% Patient Satisfaction rating on surveys that reflected the experiences of site workers utilizing HPMC's delivery of occupational health services. HPMC maintained a focus on service delivery. Despite many challenges (i.e., a power outage the first day of the contract, software application, and IT platform issues), HPMC kept a concentrated focus on patient care as reflected in the patient satisfaction surveys.

HPMC's support of the Hanford Site Beryllium Corrective Action Program (BeCAP) received a rating of Excellent for this performance incentive. HPMC has improved its beryllium monitoring and tracking, logistics, reporting, and communications, during this evaluation period. The contractor has also worked professionally and effectively with the Beryllium Advisory Group and the Hanford Advisory Board to facilitate implementation of the Hanford Site BeCAP.

**Significant Deficiencies:** None.

The FY 13 PEMP for this contract is available at:

[http://www.hanford.gov/files.cfm/contracts\\_HPM\\_Contract\\_Modifications\\_001.pdf](http://www.hanford.gov/files.cfm/contracts_HPM_Contract_Modifications_001.pdf)