



# U.S. DEPARTMENT OF ENERGY

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## **DOE Solicits Proposals for Workers' Compensation Administration Contract**

*Customer Service Focus to be Incentivized*

RICHLAND, Wash. -- The U.S. Department of Energy's Richland Operations Office is soliciting contract proposals from companies interested in being the "third party administrator" of Hanford employee workers' compensation claims.

Hanford's Workers' Compensation Program provides benefits to specified contractor employees in accordance with state law, the Washington Industrial Insurance Act, and other applicable laws and regulations.

The program is administered on behalf of the Richland Operations Office, which holds the self-insurance certificate for the Hanford Site, through a contract with a third party. The third party processes Hanford worker claims and provides all aspects of the business necessary to perform these services. The Washington State Department of Labor and Industries has oversight authority over the workers' compensation claims process and reviews all information before allowing or denying a claim.

The Request for Proposals (RFP) includes an award fee component to incentivize the contractor to provide customer service, innovation, and overall excellence.

The government anticipates awarding a fixed-unit-price contract that will pay the contractor per claim processed. The period of performance is up to five years with a two-year base period and three one-year option periods. The current contract, held by Contract Claims Services, Inc., ends September 30, 2009.

The Request for Proposals is available on DOE's business web site at <http://www.pr.doe.gov/> or directly by pasting this address into a web browser: <https://e-center.doe.gov/iips/busopor.nsf/8373d2fc6d83b66685256452007963f5/7feb8827ed4311148525758500722749?OpenDocument>

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